



**Health Libraries Australia
Professional Development Day 18/19 July 2019
Monash University Caulfield Campus**

“All about data – what do health librarians need to know in the data driven world of ehealth?”

8.30am	Registration
9.00am- 9.15am	Welcome Gemma Siemensma HLA Convenor and Angela Smith Program Convenor. Cassandra Freeman/Penelope Presta, Monash University Library.
9.15am-10.00am	Keynote 1 <u>Living Evidence - Partnerships and technology for up to date, reliable evidence.</u> Julian Elliott Lead – Evidence Systems at Cochrane, Senior Research Fellow at Cochrane Australia and HIV Physician, Department of Infectious Diseases, Alfred Hospital and Monash University.
10.00 am -10:30am	Keynote 2 <u>Better Connections: The future of digital health.</u> Angela Ryan Chief Clinical Information Officer - Australian Digital Health Agency and representative from KPMG.
10.30 am	Morning tea - including networking with sponsors and colleagues
11.00am -11:30 am	Keynote 3 <u>Being data savvy – What do health librarians need to know?</u> Liz Stokes - Senior Research Data Skills Specialist, Australian Research Data Commons.

11.30am – 12:00pm	<p>Keynote 4 Down the rabbit hole - challenges and opportunities for librarians in health data. David Groenewegen Director Research – Monash University Library.</p>
12.00 pm	<p>Panel Discussion with Gold Sponsors: Where’s the common ground - Exploring collaborative partnerships. Facilitator: Ann Ritchie Gold Sponsors: Wolters Kluwer, OCLC, EBSCO and library partners.</p>
1.00pm – 2:00 pm	<p>Lunch - including networking with sponsors and colleagues</p>
2:00pm – 2:40pm	<p>Presentations: Chair – Gemma Siemensma</p> <p>2.00 – 2.10 pm HLA/Medical Director Health Informatics Innovation Awards Alison Hart, Medical Director</p> <ul style="list-style-type: none"> • Presentation to this year’s award winner <p>2.10 – 2.30 Last year’s winner, Justin Clark to present on his projects</p> <p>2.30 – 2.40 pm Treasurer award/Silver Pin</p>
2:40pm - 3:20 pm	<p><u>Your authors will love you - Classifying search results to reduce numbers to screen.</u> Anne Parkhill LaTrobe University.</p> <p><u>Using machine learning to semi-automate abstract screening in a systematic review.</u> Dr Leo Ng Senior Lecturer, School of Physiotherapy & Exercise Science, Curtin University.</p> <p><u>Ask an informationist – Choosing Wisely at Austin Health.</u> Helen Baxter & Michele Gaca, Clinical Librarian and Chief Librarian Austin Health Library.</p>
3.20 – 3.50pm	<p>Afternoon tea - including networking with sponsors and colleagues</p>
3.50 – 4.30pm	<p><u>Research data management - is this a niche role for health librarians?</u> Patrick Splawa-Neyman Health Data Librarian/Project Manager, Data Management Appraisal Project (DataMAP), Monash University.</p> <p><u>“I want what she’s got” – providing a liaison librarian-supported metrics service</u> Chrissy Freestone, Health Liaison Librarian, Deakin University.</p> <p><u>Bibliometric analysis of University of Newcastle systematic reviews.</u> Debbie Booth Senior Research Librarian, Library Services, University of Newcastle.</p>
4.30 – 5.00pm	<p>HLA reports and future directions: Ann Ritchie/Gemma Siemensma</p> <ul style="list-style-type: none"> • Digital Health Information Services Course • New Competencies for Health Librarians • HeLINS update • Census update (presentation coming soon)

	Resource Sharing Futures update: Cheryl Hamill , Head of Department, Library & Information Service for staff in EMHS and SMHS, South Metropolitan Health Service, Perth.
5.00pm 5.15 – 6.30pm	Wrap and Close Networking and Drinks

Day 2 Workshops

9.00 am – 10.30 am	
Stream 1	<p>Marketing and Communication and how it can be easily and practically applied to the library setting. Sis Santos - Wolters Kluwer</p> <p>Description Attendees will learn the basics about Marketing and Communication and how it can be easily and practically applied to the library setting. Topics covered are:</p> <ul style="list-style-type: none"> • What is Marketing & Communication? • Library Marketing & Communication • Common Marketing Tools • The Library Brand • Messaging • Participant Activity • Wolters Kluwer Tools <p>Workshop outcomes Attendees will walk away with at least three easy techniques that can be applied at their institution upon their return. These will be workshopped during the activity.</p> <p>Planned format Interactive presentation and activity that uses everyday terminology appropriate for the non-marketing professional.</p> <p>Duration and details of past presentations of the workshop The workshop has been run for Health Librarians across Asia and Latin America and it has been noted to be very useful.</p>
Stream 2	<p><u>What we count to what really counts - Measure outcomes versus activities for your library using statistical evidence.</u> Laiman Li - OCLC Account Manager, ANZ Jacinta Cloney OCLC Library Systems Consultant, ANZ</p> <p>Description of workshop Library systems have the capacity to provide impressive outputs of statistical evidence in reports and visualisations. Library staff still need to understand and utilise the data to best advance their objectives.</p>

	<p>Part 1 (60mins): Data Outputs. Presentation of various data outputs from library systems that support data driven decision-making.</p> <ul style="list-style-type: none"> • WorldShare Report Designer (SAP BusinessObjects Web Intelligence) • WorldCat Discovery and Google Analytics • Sustainable Collection Services and GreenGlass <p>Format: Short presentations of analytical tools followed by group discussion on how data can be used to inform decision-making and to meet library objectives.</p> <p>Outcome: An understanding of various tools and outputs that enable intelligent analysis of library data to support decision-making.</p> <p>Part 2 (30 mins): User Interaction. Creating a map of your personal relationship with technology using the Digital Visitors and Residents Mapping App</p> <p>Format: Individual interactive session, either paper-based or via the App. Brief comparison and group discussion on how libraries research user engagement with library systems</p> <p>Outcome: Insight into OCLC Research Projects focussing on User Studies research undertaken by Lynn Silipigni Connaway.</p> <p>Details of past presentations: This workshop has not been previously presented. However, Lynn Silipigni Connaway has presented various presentations on user studies – see https://www.oclc.org/research/themes/user-studies/vandr/presentations.html</p>
Stream 3	<p>Advocacy for Health Libraries Sue McKerracher – CEO, ALIA</p> <p>Sue will set the background for effective advocacy – what’s worked and what hasn’t – and describe seven ways we can all improve our advocacy skills, before opening up to a workshop session where you will generate your own ideas.</p>
10.30 am - 11.00 am	<p>Morning Tea- including networking with sponsors and colleagues Refreshments at own expense with many on-campus options</p>
11.00 am – 12.30 pm	
Stream 1	<p>Tidy data for librarians Data organization, data cleaning and quality control in spreadsheets. Liz Stokes & Richard Ferrers, ARDC</p> <p>This workshop is for librarians who want some spreadsheet know-how to boost their ability to work with structured data. Participants will learn about good data practices for working with spreadsheets, including data cleaning, quality control and best practices for documentation. This workshop assumes no prior knowledge - beginners are welcome. Participants should bring a device with access to a spreadsheet program, e.g. Microsoft Excel.</p>
Stream 2	<p>Implementing a Systematic Review Management Service with Covidence. Anneliese Arno – Covidence</p> <p>This workshop will include a demonstration of the Covidence platform including the new account management interfaces designed specifically for library administrators of institutional subscribers.</p>

	<p>Covidence are a non-profit organisation focused on creating a culture of evidence, where the best health decisions and practice are supported by worldwide access to high-quality research knowledge. Covidence streamlines the systematic literature review process and provides a centralized, consolidated view of all activity happening within an organization. When users log into Covidence, they are joining a growing, global community of healthcare professionals and students who are leveraging new technology to bring evidence into practice at rates not previously possible.</p>
Stream 3	<p><u>Digital health education strategies for a skilled healthcare workforce: Be part of the conversation and contribute to the future of digital health learning and capability</u></p> <p>Angela Ryan Australian Digital Health Agency Representative from KPMG</p> <p>Gain a holistic understanding of the potential skills and workforce shortages in healthcare. Develop strategies to address these in order to build a healthcare workforce equipped with the skills to meet Australia’s future healthcare needs.</p> <p>Learn about and discuss:</p> <ul style="list-style-type: none"> • Strategies already underway • International approaches to digital health workforce strategy • New roles and changes to existing roles • Gaps in digital health capability education and training of healthcare providers • The role of modern learning models, including blended learning, Massive Open Online Courses (MOOCs) and augmented/virtual reality • Benefits to the broader health sector from the successful development and implementation of the Workforce & Education Roadmap.
12.30 pm – 1.15 pm	<p>Lunch - including networking with sponsors and colleagues Lunch at own expense with many on-campus options</p>
1.15 pm -2.45 pm	
Stream 1	<p>Hands on data management skills for health librarians <i>For health librarians wishing to integrate data management advice into their suite of liaison services.</i> Liz Stokes & Richard Ferrers, ARDC</p> <p>This workshop is for health librarians who want to integrate data management advice into their suite of faculty liaison services. Resources and training materials for developing data management skills will be shared. Participants will reflect and share learnings from the Day 1 presentations, and relate these to local opportunities within their workplace. Outcomes include creating a plan for taking these learnings forward in a workplace setting, and developing a messaging plan for communicating research data management to a targeted stakeholder group.</p>

Stream 2	<p>Health Library Managers Meeting Saroj Bhatia, Director ACT Health Library & Cheryl Hamill, Head of Department, Library & Information Service for staff in EMHS and SMHS, South Metropolitan Health Service, Perth.</p> <p>Information sharing from the States, networking and leadership agenda.</p>
Stream 3	<p><u>Work smarter, not harder: How to utilise data to build an efficient library service.</u> Cameron Wu & Cindy Slater EBSCO Information Services Helen Ried Central Gippsland Health Library Service</p> <p>From usage to projections, from security to discovery, data affects your library in more ways than expected. This workshop will show you tools and ideas to empower librarians to create an efficient yet simple system for patrons. This interactive workshop with Central Gippsland Health and subject matter experts from EBSCO, will show real life examples on how to use data to your advantage in creating a more streamlined library service. An open discussion forum will also be included to address any questions that may arise.</p>
2:45 – 3:15 pm	<p>Afternoon Tea- including networking with sponsors and colleagues Refreshments at own expense with many on-campus options</p>
3.15 - 4.45 pm	
Stream 1	<p><u>Person-centred care and its role in health literacy: How librarians can champion its values.</u> Lindsay Barnes Academic Liaison Librarian, School of Dentistry, University of Sydney</p> <p>The goal of person-centred care is the provision of medical care in harmony with the cultural values, needs and preferences of patients. A moral philosophy that sees patients as unique, sees disease as multidimensional, and values the patient’s participation in health care decisions, person centred care poses unique challenges and opportunities for health districts. The Clinical Excellence Commission (CEC) partners with LHDs across NSW to increase consumer engagement and promote the values of person-centred care. This workshop will cover a case study of the Illawarra Shoalhaven Local Health District journey to improve Health Literacy in their facilities. It will also provide an overview of the Institute of Medicine’s (IOM) “Ten attributes of a healthcare literate organization” which was the basis for the Health Literacy Framework 2012-2015 of the ISLHD. An understanding of patient centred care can help health librarians improve their informational-interviewing and provide a more holistic reference service in line with current patient expectations.</p>
Stream 2	<p>HLA Editorial Board Meeting</p>
Stream 3	<p><u>Using automation tools to improve the speed of searching for studies for a systematic review.</u></p>

	<p>Justin Clark - Senior Research Information Specialist Centre for Research in Evidence-Based Practice (CREBP) Bond University.</p> <p>To improve speed and quality, methodological innovations and automation tools have emerged to support many steps in systematic review (SR) production. One of the first steps of a SR is to search the literature for studies. Although guidance exists to assist the search process, there has been a lack of recent technological innovations in SR searching.</p> <p>As the automation of SRs increases, searching tools are starting to be developed and used more often. This workshop will examine The Word frequency analyser, the Search Refiner, the Polyglot Search Translator and the SRA Depuplicator.</p>
4:45 pm -5.00 pm	Wrap up, Evaluations, Close

Silver sponsors



Thank-you to our sponsors for making this event possible.

Thank-you to the organising committee who have volunteered their time to bring you this fantastic event.

Thank-you to Monash University for their generosity in hosting us.

