

SPECIAL LIBRARIES DIRECTORY

2019 – 2020 1st edition



Australian Library and
Information Association

alia.org.au

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Introduction

ALIA's Special Libraries Working Group has put together this directory of special libraries to support collaboration.

The directory is not a comprehensive listing, but it does identify like-minded individuals working in similar situations. The aim is to enable people to share non-competitive information, insight, expertise, ideas and resources; to improve the sense of connectedness in a sector with many one-person libraries, and to strengthen special libraries' advocacy network.

We are conscious that there is some degree of duplication with other resources such as the National Library of Australia's Australian Libraries Gateway and the Western Australian Government Libraries Directory. We are also aware of the difficulty of keeping these listings current.

The directory will be updated as new information is received and we welcome further additions from special libraries. For queries about the directory, or to add your library to the collection, please email advocacy@alia.org.au.



Aboriginal Areas Protection Authority

Library/information service name	Harvey Collection
Service type	Sole library serving the organisation/ department/agency
Service location	NT

CONTACT DETAILS

Manager/main contact	Yvonne Forrest OAM
Address	GPO Box 1890
City/Town	Darwin
State/Territory	NT
Post code	0801
Email	yvonne.forrest@nt.gov.au
Phone	(08) 8999 4366
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Monday, Wednesday and Friday mornings
24/7 access to electronic resources	No
Formats offered	Books, pamphlets, some journals
Library Management system	Our own - developed with the input from anthropologists
Classification system/s	revised word list - closer to Library of Congress
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Aboriginal land claims and Aboriginal issues in general

Subject specialisations

- Land rights
- Ranger uranium

Skill sets offered to users

- N/A

Additional information

A small specific research library usually for internal use but available to others by appointment

ACT Heritage Library, Libraries ACT

Library/information service name	ACT Heritage Library
Service type	Libraries ACT have 9 branch libraries and the ACT Heritage Library each at its own location.
Service location	ACT

Reference service	Yes
Research service	No
Interlibrary lending	No, or apply to the library

CONTACT DETAILS

Manager/main contact	Antoinette Buchanan
Address	255 Canberra Avenue
City/Town	Fyshwick
State/Territory	ACT
Post code	2609
Email	act.heritage.library@act.gov.au
Phone	(02) 6207 5163
Website	library.act.gov.au

SOCIAL MEDIA

Facebook	@LibrariesACT
Twitter	@LibrariesACT
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	1
Library Assistant	1
Allied Field Professional	1
Other	1 Manager, 2 Volunteers
Opening hours with staff assistance	9:30am – 5pm Monday to Friday and 10am – 4pm Saturday
24/7 access to electronic resources	Yes
Formats offered	Books; Electronic databases; Manuscripts, ephemera, photographs, maps, posters
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification, Running number in order of acquisition
Curated services	N/A

Library service description

The ACT Heritage Library helps tell the stories of Canberra and its people. We collect, preserve, promote and provide access to the documents that record the lives of Canberrans at home and in the wider community.

Subject specialisations

- ACT history and heritage

Skill sets offered to users

- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Additional information

We will be launching a new ILMS later this year

Adelaide Central School of Art

Library/information service name	Adelaide Central School of Art Library
Service type	Sole library serving the organisation/ department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Catherine Kerrigan
Address	PO Box 225
City/Town	Fullarton
State/Territory	SA
Post code	5065
Email	catherine.kerrigan@acsa.sa.edu.au
Phone	(08) 8299 7300
Website	library.acsa.sa.edu.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Our own
Curated services	Library research guide on website
Reference service	Yes
Research service	No
Interlibrary lending	No

Library service description

Visual arts library in an independent art school, with approx. 8k books

Subject specialisations

- Visual arts

Skill sets offered to users

- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Additional information

We are both a special library and an academic library.

APO (Analysis and Policy Observatory)

Library/information service name	APO (Analysis and Policy Observatory)
Service type	Information service without a physical library
Service location	VIC

CONTACT DETAILS

Manager/main contact	Brigid van Wanrooy
Address	400 Burwood Road
City/Town	Hawthorn
State/Territory	VIC
Post code	3122
Email	bvanwanrooy@apo.org.au
Phone	(03) 9214 8792
Website	apo.org.au/

SOCIAL MEDIA

Facebook	www.facebook.com/APOorgau/
Twitter	@APOorgau
Instagram	N/A
LinkedIn	www.linkedin.com/company/apoorgau
Other	N/A
Other contact details	admin@apo.org.au

OPERATIONS

Librarians	2
Allied Field Professional	2
Other	Additional office staff, webmaster and promotions staff
Opening hours with staff assistance	No physical library
24/7 access to electronic resources	Yes
Formats offered	Electronic databases
Library Management system	Drupal CMS for website
Classification system/s	FAST subject term taxonomy
Curated services	Newsletters
Reference service	No
Research service	No
Interlibrary lending	No

Library service description

APO was established in 2002 at Swinburne University of Technology in Melbourne. As a not-for-profit collaborative knowledge infrastructure and web platform, we work with partners from universities and other organisations across Australia, New Zealand and beyond. We collect and curate high quality content – our database contains over 40,000 resources, including specialist collections, grey literature reports, articles and data.

Subject specialisations

- Public policy

Skill sets offered to users

- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Website programs eg Drupal

Architecture Museum, UniSA

Library/information service name	Architecture Museum, University of South Australia
Service type	Research library, archives and resource centre
Service location	SA

CONTACT DETAILS

Manager/main contact	Dr Julie Collins
Address	School of Art, Architecture and Design, Level 2 Kaurna Building, City West Campus
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	julie.collins@unisa.edu.au
Phone	(08) 8302 9235
Website	aad.unisa.edu.au/research/research-areas/architecture-museum/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	www.instagram.com/unisa.architecturemuseum/
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Allied Field Professional	0.6 FTE Collections Manager
Opening hours with staff assistance	Limited days Monday - Wednesday 10am - 4pm by appointment only
24/7 access to electronic resources	Yes
Formats offered	books, journals, electronic database, physical archives of drawings, documents and photographs
Library Management system	N/A
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	No

Library service description

Books, periodicals, reports, trade catalogues and brochures have been donated from architects' personal collections. The Architecture Museum also holds drawings, correspondence and archival items relating to the work of privately practising architects and allied professionals in SA. The collection is an invaluable resource for researchers, students and others interested in the state's built history and heritage. The Architects of South Australia online database is accessible at www.architectsdatabase.unisa.edu.au

Subject specialisations

- Architecture
- Planning
- Built environment history

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Art Gallery of South Australia

Library/information service name	Research Library
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Ju Phan
Address	North Terrace
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	Phan.Ju@artgallery.sa.gov.au
Phone	(08) 8207 7041
Website	www.agsa.sa.gov.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Library Technicians	1
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books, Journals, Electronic databases
Library Management system	Inmagic DB/TextWorks
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Research library is primarily for use by the staff of AGSA, Volunteer Guides, scholars and researchers from outside the Gallery. Members of the public and tertiary students may gain access by appointment only.

Subject specialisations

- European art
- Australian art
- especially South Australian art
- Asian art

Skill sets offered to users

- Unable to offer at current stage due to staff shortages

Attorney-General's Department

Library/information service name	As above
Service type	Main library with one or more branch libraries in other locations
Service location	ACT, NSW, NT, QLD, SA, TAS, VIC, WA

CONTACT DETAILS

Manager/main contact	Janet Gray
Address	4 National Circuit
City/Town	Barton
State/Territory	ACT
Post code	2600
Email	library@ags.gov.au
Phone	(02) 6253 7114
Website	www.ags.gov.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	10
Library Assistant	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Libero
Classification system/s	Moy's classification
Curated services	LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Collection focus is law and justice, we have extensive Australian and international legal resources. The department also manages policy relating to human rights, families and marriage amongst other areas. Our user groups are policy officers and lawyers.

Subject specialisations

- Law
- International Law
- Families
- Human rights
- Industrial relations

Skill sets offered to users

- Training for users

Attorney-General's Department (SA)

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Roz Davidson
Address	Level 18, 10 Franklin Street
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	roz.davidson@sa.gov.au
Phone	(08) 82072523
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	InMagic
Classification system/s	Customised classification
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The role of the Library is to provide law library and information services to the Attorney-General's Department - primarily the Crown Solicitor's Office and the Office of the Director for Public Prosecutions. The library was established in 1856, and our collection is primarily law, with a focus on criminal and constitutional law.

Subject specialisations

- Criminal law
- Constitutional law
- Property law
- Industrial law
- Practice and procedure

Skill sets offered to users

- Training for users

Australian Antarctic Division

Library/information service name	Australian Antarctic Division Library Service
Service type	Sole library serving the organisation/department/agency
Service location	TAS

CONTACT DETAILS

Manager/main contact	Tess Egan
Address	Aust Antarctic Division Library, 203 Channel Highway
City/Town	Kingston
State/Territory	TAS
Post code	7050
Email	library@aad.gov.au
Phone	(03) 6232 3516
Website	www.antarctica.gov.au/about-us/ library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Mon-Fri (8:30-5pm) by appointment only
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Video and images
Library Management system	Liberty5
Classification system/s	UDC
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Australian Antarctic Division Library, established in 1947, is a national resource for Antarctic information. We deliver information services to support the research activities of the Australian Antarctic Program.

Subject specialisations

- Antarctic science
- Antarctic history

Skill sets offered to users

- Coaching, mentoring for information professionals

Australian Competition and Consumer Commission

Library/information service name	ACCC Library & Research Service
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Stephanie Picozzi and Morgan Wilson
Address	23 Marcus Clarke St
City/Town	Canberra
State/Territory	ACT
Post code	2601
Email	library@acc.gov.au
Phone	(02) 6243 1292
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Our service is based on contacts via email, phone and messaging
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound)
Library Management system	SirsiDynix BlueCloud
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	Newsletters, Alerts, Curated new journal articles in Discovery service
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The ACCC Library and Research Service is a small library which supports the research needs of the ACCC and the AER (Australian Energy Regulator). The Library has a closed stack physical collection based in Canberra. The collection has a focus on competition and consumer law, energy and other material which support ACCC & AER's regulatory, enforcement and policy roles.

Subject specialisations

- Competition law
- Consumer law
- Energy law
- General legal
- Economics

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

The ACCC Library also maintains a print collection of publications by the ACCC and its predecessor organisations (Trade Practices Commission, Prices Surveillance Authority etc)

Australian Dental Association

Library/information service name	As above
Service type	Sole library serving the organisation/ department/ agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Carol Moran
Address	1/1 Atchison Street, St. Leonards
City/Town	Sydney
State/Territory	NSW
Post code	2065
Email	library@adansw.com.au
Phone	(02) 8436 9960
Website	www.ada.nsw.com.au/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Library Assistant	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Liberty (Softlink)
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, Reading lists
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Providing both traditional and electronic resources to the membership of the Australian Dental Association, supporting continuing professional development, clinical practice and research in the field of oral health.

Subject specialisations

- Dentistry, Oral health

Skill sets offered to users

- N/A

Australian Film, Television and Radio School

Library/information service name	Jerzy Toeplitz Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Hayley Brown
Address	AFTRS, The Entertainment Quarter, Building 130
City/Town	Moore Park
State/Territory	NSW
Post code	2021
Email	library@aftrs.edu.au
Phone	(02) 9805 6440
Website	aftrs.edu.au/library

SOCIAL MEDIA

Facebook	www.facebook.com/aftrs.library/
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	4
Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm), weekends
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound); DVD, Blu-ray, U4K, VHS, Scripts, Computer Games
Library Management system	Horizon (SirsiDynix)
Classification system/s	Dewey Decimal Classification, Alphabetical
Curated services	Alerts, LibGuides, Emails, Facebook
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Recognised as Australia's leading library for the screen arts and broadcasting industries, The Jerzy Toeplitz Library was established in 1973. It houses an extensive and unique collection of film, television and radio specific resources and is staffed by experienced information professionals, who support the staff and students of AFTRS, industry professionals and members of the public.

Subject specialisations

- Screen arts
- Broadcasting industries
- Film
- Television
- Radio

Skill sets offered to users

- N/A

Australian Institute of Business

Library/information service name	As above
Service type	Information service without a physical library
Service location	SA

CONTACT DETAILS

Manager/main contact	Barbara Coat
Address	27 Currie Street
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	barbara.coat@aib.edu.au
Phone	0427 975 793
Website	www.aib.edu.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	ILL: SAIBILL
Other contact details	We use Zoom

OPERATIONS

Librarians	1
Opening hours with staff assistance	This is an online service except for staff
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases
Library Management system	Bookmark
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, Content is built in our moodle Learning Management System
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The AIB Library Service supports our MBA, Doctorate Students and academic staff predominately through online business resources.

Subject specialisations

- Business
- Research methods

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Workflow management (JIRA)
- Website programs eg Drupal; Moodle

Australian Institute of Family Studies

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	N/A
Address	Level 4, 40 City Road
City/Town	Southbank
State/Territory	VIC
Post code	3006
Email	library@aifs.gov.au
Phone	(03) 9214 7888
Website	aifs.gov.au/our-work/resources/aifs-library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Other	Staffing is 1.1 EFT (some backup provided by a re-assigned librarian)
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	SirsiDynix Symphony
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

We serve a government research institute focused on family studies; producer of "FAMILY" index database via Informit; small collection of rare grey literature, books, etc.; limited support to the public; established in 1980.

Subject specialisations

- Family studies (inc. family law, child abuse, family support services)

Skill sets offered to users

- N/A

Australian Institute of Marine Science

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	QLD

Library service description

Mainly digital Information Services, operates Library, records Management and Registry. Marine Science based. Sole librarian and 1 records officer for 220 FTE

CONTACT DETAILS

Manager/main contact	Lisa Capps
Address	PMB No 3
City/Town	Townsville
State/Territory	QLD
Post code	4810
Email	l.capps@aims.gov.au
Phone	(07) 4753 4486
Website	N/A

Subject specialisations

- Marine Science

Skill sets offered to users

- Coaching, mentoring for information professionals

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Other	1 Records Officer
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Horizon - Sirsi Dynix
Classification system/s	Dewey Decimal Classification
Curated services	LibGuides, Due to lack of staff it is difficult to offer Current Awareness
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Australian Museum

Library/information service name	Australian Museum Research Library
Service type	Sole library serving the organisation/ department/ agency
Service location	NSW

Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	Yes

CONTACT DETAILS

Manager/main contact	Vanessa Finney
Address	Australian Museum, 1 William St
City/Town	Sydney
State/Territory	NSW
Post code	2010
Email	library@austmus.gov.au
Phone	(02) 9320 6185
Website	australianmuseum.net.au/ learn/collections/archives/ research-library/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	Main library phone number: (02) 9320 6152 ILLs and document delivery email: ill@austmus.gov.au

OPERATIONS

Librarians	2
Library Technicians	1
Allied Field Professional	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Electronic databases
Library Management system	First Software Solutions
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access, AACR2, alphabetical order, random storage

Library service description

Second oldest library in Australia founded in 1836, now one of the country's largest natural history resources. Collection focus on natural history, zoology, cultural collections, anthropology, and museology. Approximately 120,000 volumes, over 5000 of which are rare books. Primary user group is Museum staff, open to external researchers and members of the public by appointment only.

Subject specialisations

- Natural History
- Zoology
- Cultural Collections
- Anthropology
- Museology

Skill sets offered to users

- N/A

Australian National Maritime Museum

Library/information service name	Vaughan Evans Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Karen Pymble
Address	Wharf 7, 58 Pirrama Road
City/Town	Pymont
State/Territory	NSW
Post code	2009
Email	karen.pymble@sea.museum
Phone	(02) 9298 3739
Website	www.sea.museum/discover/library

SOCIAL MEDIA

Facebook	@Sea.Museum
Twitter	@Sea.Museum
Instagram	@Sea.Museum
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Library Technicians	2
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books, Journals, Electronic databases
Library Management system	Sydney Enterprise
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The library's collection reflects the activities and collecting interests of the museum. It includes: Publications relating to our permanent exhibition themes; Standard reference sources on ships and shipping; Material relating to our temporary exhibitions; Specialist museum publications on topics like exhibitions design, conservation and restoration, museology and maritime archaeology; A collection of journals on shipbuilding, yachting and surfing (with an emphasis on non-current materials). Our clients consist of museum staff, family history, authors, academic researchers, maritime researchers.

Subject specialisations

- Ships and shipping
- Museum studies
- Maritime Heritage/Maritime Art
- Yachting
- Maritime archaeology

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Australian Nursing and Midwifery Federation (Victorian Branch)

Library/information service name	As above
Service type	Sole library serving the organisation/ department/ agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Kathleen Fitzgerald
Address	Level 1, 535 Elizabeth St
City/Town	Melbourne
State/Territory	VIC
Post code	3000
Email	library@anmfvic.asn.au
Phone	(03) 9275 9391
Website	www.anmfvic.asn.au/library

SOCIAL MEDIA

Facebook	anmfvic (for organisation)
Twitter	anmfvic (for organisation)
Instagram	anmfvic (for organisation)
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

We support the function of the organisation; a trade union, professional organisation, and education facility for approx. 83,000 nurses, midwives, nursing students & carers in Victoria. Members of the union can access the library (borrowing and electronic resources), and we support staff with access to health and legal (industrial) resources to support their work.

Subject specialisations

- Nursing and midwifery practice
- Nursing and midwifery education
- Nursing and midwifery history
- Nursing and midwifery working conditions

Skill sets offered to users

- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Australian Red Cross Lifeblood

Library/information service name	Knowledge centre
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Janette Smith
Address	17 O'Riordan St
City/Town	Alexandria
State/Territory	NSW
Post code	2015
Email	jansmith@redcrossblood.org.au
Phone	(02) 9234 2372
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Amlib
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Our collection covers mainly blood and medical related topics. With some management material. We also have an historical collection of photos and books.

Subject specialisations

- Hematology
- Infectious diseases
- Transfusion
- Blood donation

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Australian Taxation Office

Library/information service name	Library Informaiton Services
Service type	Information service operating remotely from the physical library
Service location	ACT, NSW, SA, VIC

CONTACT DETAILS

Manager/main contact	Benjamin Cowell OR Paul Ede
Address	GPO Box 9977
City/Town	Civic Square
State/Territory	ACT
Post code	2608
Email	N/A
Phone	(02) 6216 1111
Website	www.ato.gov.au

SOCIAL MEDIA

Facebook	www.facebook.com/ato.gov.au
Twitter	twitter.com/ato_gov_au
Instagram	N/A
LinkedIn	www.linkedin.com/company/australian-taxation-office
Other	community.ato.gov.au/
Other contact details	N/A

OPERATIONS

Librarians	5
Library Technicians	3
Other	2 Contract Management and Procurement, 1 IT Development
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Physical and digital archive
Library Management system	SirsiDynix
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Library Information Services provides a contemporary digital service to support ATO decision making and risk management. We support the research capability of the ATO by providing desktop and mobile library services including: eLibrary and eLibraryWiki research content; Collection focus: Taxation, Taxation law – domestic & international; research assistance; skilling and research support for online databases; current awareness and news alerting via News; point of contact for ATO copyright advice.

Subject specialisations

- Taxation
- Law
- Accounting

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Workflow management (JIRA)

Bendigo Health

Library/information service name	As above
Service type	Sole library serving the organisation/ department/ agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Angela Mundy
Address	Bendigo Health
City/Town	Bendigo
State/Territory	VIC
Post code	3550
Email	library@bendigohealth.org.au
Phone	(03) 5454 8515
Website	www.bendigohealth.org.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Liberty Softlink
Classification system/s	Dewey Decimal Classification
Curated services	Literature Searches
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Medical Library for Bendigo Health Staff and University Students

Subject specialisations

- Medicine
- Allied Health
- Nursing
- Health care

Skill sets offered to users

- Training for users

BHP

Library/information service name	Geoscience - West Australian Iron Ore
Service type	Information service without a physical library
Service location	WA

CONTACT DETAILS

Manager/main contact	Claire Tranthem
Address	125 St George Tce
City/Town	Perth
State/Territory	WA
Post code	6000
Email	Claire.Tranthem@BHP.com.au
Phone	0427 110 304
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Company reports and other resources
Library Management system	N/A
Classification system/s	In house
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Resources for Geoscientists in the organisation, collection 1960-present and a mix of electronic and physical records.

Subject specialisations

- Geoscience
- Western Australia Mining
- Iron ore

Skill sets offered to users

- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

Botanic Gardens of SA

Library/information service name	Botanic Gardens of SA and State Herbarium Library
Service type	Sole library serving the organisation/ department/ agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Lorrae West
Address	Botanic Gardens of SA, Hackney Road
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	Lorrae.West@sa.gov.au
Phone	(08) 8222 9325
Website	www.botanicgardens.sa.gov.au/ home

SOCIAL MEDIA

Facebook	www.facebook.com/ AdelaideBotanicGarden
Twitter	twitter.com/BotGardensSA
Instagram	www.instagram.com/ botanicgardenssa/
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	0.6 FTE Librarian (Cultural Collection manager, manages library together with other roles)
Opening hours with staff assistance	Limited days Monday - Friday (not five days) Access to public by appointment only
24/7 access to electronic resources	No
Formats offered	Books, Journals, eJournals. All items available onsite only
Library Management system	Softlink Liberty
Classification system/s	Universal Decimal Classification
Curated services	Alerts
Reference service	No
Research service	No
Interlibrary lending	Yes

Library service description

The State's leading botanical reference source, the Library at the Botanic Gardens of South Australia, contains more than 40,000 items including books, journals, reprints, microfiche, photographs, maps, plans, letters, memorabilia and other archive material. During the Library's 150 year history, material has been acquired by gift, purchase and exchange. The Library supports the information requirements of staff of the Botanic Gardens of South Australia and State Herbarium of South Australia. People from outside the organisation, such as scientists, students, historians, researchers and the general public who have a bona fide need to use the Library's resources may have access by appointment.

Subject specialisations

- Botany/plants
- Taxonomy
- Botanical illustration

Skill sets offered to users

- Training for users

Catholic Education Western Australia

Library/information service name	Catholic Library of Western Australia
Service type	Sole library serving the organisation/ department/ agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Vernon Lee
Address	33 Williamstown Road
City/Town	Doubleview
State/Territory	WA
Post code	6018
Email	catholic.library@cewa.edu.au
Phone	(08) 9241 5260
Website	catholiclibrary.cewa.edu.au

SOCIAL MEDIA

Facebook	N/A
Twitter	@CathLibWA
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	NA

OPERATIONS

Librarians	2
Library Technicians	1
Library Assistant	1
Opening hours with staff assistance	8.30am to 5pm, Monday to Friday
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Accessit Library
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	Newsletters
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Provides an extensive collection of resources relating to theology, liturgy, religious education, biblical studies, pastoral care, faith formation and sacramental programs as well as learning and teaching, and educational leadership. Formats include books, audio-visual materials and a range of e-resources. Specialised collections include Students with Disability, Aboriginal Education and Teachers & Catechist resources. Open to the public. Membership is Free.

Subject specialisations

- N/A

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Centre for Automotive Safety Research

Library/information service name	As above
Service type	Research support and resource centre
Service location	SA

CONTACT DETAILS

Manager/main contact	Marlane Sommariva
Address	Centre for Automotive Safety Research, University of Adelaide
City/Town	N/A
State/Territory	SA
Post code	5005
Email	marleen@casr.adelaide.edu.au
Phone	(08) 8313 5890
Website	ecms.adelaide.edu.au/centre-for-automotive-safety-research/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Other	Research officer
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Conference papers
Library Management system	DBText
Classification system/s	CASR designed: Shelved by publisher number and/or type
Curated services	N/A
Reference service	No
Research service	Yes
Interlibrary lending	Yes

Library service description

Small physical collection of older (1970-) material on anything road safety; government and consultancy reports, conference proceedings, journals (incl, some medical), books and reference material. We are members of Gratisnet and Tranzinfo for ILL purposes, but we are not accessible to the general public. Currently not growing the collection much unless requested by our own researchers. All CASR published reports are freely available online, as are some of the consultancy ones. Our catalogue is available online on request.

Subject specialisations

- Road safety (in general)
- Human factors in road safety
- Crash investigation
- Traffic engineering and infrastructure

Skill sets offered to users

- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Website programs eg Drupal

Additional information

CASR "library" no longer functions as traditional library service. 1 staff member supports academics within the centre with a variety of requests, often not library related.

City of Armadale

Library/information service name	City of Armadale Corporate Library
Service type	Main library with one or more branch libraries in other locations
Service location	WA

CONTACT DETAILS

Manager/main contact	Jehni Thomas-Wurth
Address	Locked Bag 2
City/Town	Armadale
State/Territory	WA
Post code	6992
Email	corporate.library@armadale.wa.gov.au
Phone	(08) 9394 5218
Website	Internal Intranet – available to staff within City offices only

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	0.4 FTE librarian contact hours, but self service outside these
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, Electronic databases
Library Management system	Spydus
Classification system/s	Inhouse classification scheme
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Providing an internal business information service for all staff at the City of Armadale.

Subject specialisations

- Engineering and design
- Community services
- Planning and development
- Health
- IT and communications

Skill sets offered to users

- Copyright advice and education
- User training in datasets and subscriptions
- Management of Australian Standards

City of Nedlands

Library/information service name	Local studies Collection
Service type	Sole library serving the organisation/ department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Anthea Harris
Address	PO Box 9
City/Town	Nedlands
State/Territory	WA
Post code	6009
Email	localstudies@nedlands.wa.gov.au
Phone	(08) 9273 3644
Website	N/A

SOCIAL MEDIA

Facebook	Localstudies Nedlands
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2 (jobshare)
Opening hours with staff assistance	Limited hours: Monday - Friday
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Electronic databases, CDs of oral history and recordings of talks
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

We are within the main Nedlands Library Service, a collection of paper and digital records of the City that aims to help all levels of research into the people and places of Nedlands. We offer workshops in Family History research and TROVE editing as well as talks on historical aspects of the area.

Subject specialisations

- History
- Nedlands
- WA

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Commonwealth Director of Public Prosecutions

Library/information service name	As above
Service type	Main library with one or more branch libraries in other locations
Service location	ACT, NSW, NT, QLD, SA, TAS, VIC, WA

Subject specialisations

- Law

Skill sets offered to users

- N/A

CONTACT DETAILS

Manager/main contact	Karen Collier
Address	28 Sydney Avenue
City/Town	Forrest
State/Territory	ACT
Post code	2603
Email	karen.collier@cdpp.gov.au
Phone	(02) 6206 5611
Website	www.cdpp.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	5
Library Assistant	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, Electronic databases
Library Management system	FIRST
Classification system/s	Moys
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

CPA Australia

Library/information service name	CPA Library
Service type	Main library with one or more branch libraries in other locations
Service location	NSW, VIC

CONTACT DETAILS

Manager/main contact	CPA Library
Address	Level 20, 28 Freshwater Place
City/Town	Southbank
State/Territory	VIC
Post code	3006
Email	cpalibrary@cpaaustralia.com.au
Phone	(03) 9606 9611
Website	www.cpaaustralia.com.au

SOCIAL MEDIA

Facebook	www.facebook.com/cpaaustralia
Twitter	twitter.com/cpaaustralia
Instagram	N/A
LinkedIn	www.linkedin.com/company/cpa-australia
Other	N/A
Other contact details	N/A

OPERATIONS

Library Technicians	1
Other	equivalent to 3.5 Librarians
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases; DVD and CDROMs
Library Management system	FIRST
Classification system/s	our own, alpha/numeric/numeric (eg A/03/0012)
Curated services	We have a section in the newsletters tailored for members
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Established in 1888 the CPA Library is the information service for members of CPA Australia. The collection focus is on finance, accounting & business. The CPA Library is the custodian of the CPA Australia archives, dating back to handwritten minutes from 1886.

Subject specialisations

- Accounting
- Auditing
- Taxation
- Superannuation
- Finance and business

Skill sets offered to users

- Have work experience students
- Have given presentations about our archive digitisation project

Library/information service name	CSIRO Library Services
Service type	Sole library serving the organisation/department/agency
Service location	ACT, NSW, NT, QLD, SA, TAS, VIC, WA

CONTACT DETAILS

Manager/main contact	Thomas Girke
Address	CSIRO Library Services, Private Bag 89
City/Town	Clayton South
State/Territory	VIC
Post code	3169
Email	thomas.girke@csiro.au
Phone	(03) 9545 7866
Website	www.csiro.au/en/Publications/Libraries

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Other	Approximately 30 professional library staff.
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Alma
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access, Universal Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Established in 1926 CSIRO Library Services is the largest science and technology library in Australia. Collection strengths include physical sciences, Earth sciences, life sciences, computing, mathematics and statistics. The library services 5,000 staff across Australia.

Subject specialisations

- Physical sciences
- Earth sciences
- Life sciences
- Computing
- Mathematics and statistics

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Curtin University WA School of Mines Kalgoorlie

Library/information service name	Curtin's WA School of Mines Kalgoorlie Campus Library
Service type	Branch library with main library in another location
Service location	WA

CONTACT DETAILS

Manager/main contact	The Librarian
Address	Curtin's WASM Kalgoorlie Library, Locked Bag 30
City/Town	Kalgoorlie
State/Territory	WA
Post code	6430
Email	t.bennett@curtin.edu.au
Phone	(08) 9088 6629
Website	library.curtin.edu.au/about/kalgoorlie/

SOCIAL MEDIA

Facebook	www.facebook.com/Curtins-WA-School-of-Mines-Kalgoorlie-Library-25171341733/
Twitter	@CurtinLibKal
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	curtin.kalgoorlielibrary

OPERATIONS

Librarians	1
Library Technicians	1
Other	1 LSA (Library Student Assistant)
Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound)
Library Management system	ALMA (ExLibris)
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Curtin's WA School of Mines Kalgoorlie Library houses a unique collection of mining and related resources for the Western Australian School of Mines (WASM). It also has a print collection to support other Curtin higher education students.

Subject specialisations

- Mining and related subjects
- Metallurgy
- Rock mechanics
- Geology
- Surveying

Skill sets offered to users

- Training for users

Additional information

Kalgoorlie Campus Library has no 1st year clients onsite. We have from 2nd year to PHD. Any Curtin online client studying in any subject, living in our area can use the library.

Dairy Australia

Library/information service name	Dairy Australia Library
Service type	Information service without a physical library
Service location	VIC

Reference service	Yes
Research service	No
Interlibrary lending	Yes

CONTACT DETAILS

Manager/main contact	LouiseRyan
Address	Level 3, 40 City Road, Southbank
City/Town	Melbourne
State/Territory	VIC
Post code	3006
Email	library@dairyaustralia.com.au
Phone	(03) 9694 3765
Website	dairyaustralia.softlinkhosting.com.au/liberty3/libraryHome.do

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books; Journals; eJournals; Electronic databases; Many PDF resources, and a large database of still images
Library Management system	Softlink Liberty
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access, No classification for digital resources. New resources use uncontrolled keyword searching on titles and abstracts.
Curated services	Alerts, Personalised orientation for new staff

Library service description

Dairy Australia Library supports the work of Dairy Australia staff. The prime collection focus is Australian dairy farming practices, with supporting information on dairy manufacturing processes, human nutrition and agricultural policy. External loans are through inter library loan networks, or at the discretion of key staff. Over 60% of the collection is in digital format, and includes a significant volume of 'grey' literature. Print volumes are mostly held in off-site storage.

Subject specialisations

- Australian dairy farming practices
- All farming practices
- Human nutrition
- Dairy manufacturing processes
- Agricultural policy and trade

Skill sets offered to users

- Experience in managing image collections

Darling Downs Health

Library/information service name	Darling Downs Health Library
Service type	Sole library serving the organisation/ department/ agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Daniel McDonald
Address	Toowoomba Hospital, Pechey Street
City/Town	Toowoomba
State/Territory	QLD
Post code	4350
Email	ddhhs-library@health.qld.gov.au
Phone	(07) 4616 5563
Website	www.health.qld.gov.au/libraries

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm), Outside-hours swipe card access
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases
Library Management system	Alma
Classification system/s	NLM
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Hospital and health science library serving the publicly-funded hospital and health services in Toowoomba and the Darling Downs region.

Subject specialisations

- Health

Skill sets offered to users

- Training for users

Department of Agriculture

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Karen Kidd
Address	7 London Circuit
City/Town	Canberra
State/Territory	ACT
Post code	2600
Email	library@agriculture.gov.au
Phone	(02) 6272 4270
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Symphony
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Library has been in operation for over 40 years. Collection: agriculture, agricultural economics, plant and animal biosecurity, forests, fisheries

Subject specialisations

- Agriculture
- Fisheries
- Biosecurity
- Forestry

Skill sets offered to users

- Training for users

Department of Agriculture and Fisheries, Queensland

Library/information service name	Research Information Service
Service type	Sole library serving the organisation/department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Helen Macpherson
Address	DAF Library EcoSciences Precinct, Load/Dock B3, Joe Baker Street
City/Town	Dutton Park
State/Territory	QLD
Post code	4102
Email	helen.macpherson@daf.qld.gov.au
Phone	N/A
Website	http://onesearch.siq.qld.gov.au/primo-explore/search?tab=default_tab&search_scope=default_scope&sortby=rank&vid=DAF&lang=en_US

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	ris.documentdelivery@daf.qld.gov.au

OPERATIONS

Librarians	4
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books; eBooks; Journals; eJournals; Electronic databases; Conference papers, government reports, journal articles
Library Management system	Ex Libris Alma/Primo
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

DAF RIS Library has supported the scientists and researchers of the Department of Agriculture and Fisheries since the late 1800s. It provides a world class specialised digital research information service accessible 24/7.

Subject specialisations

- Agriculture
- Biosecurity
- Crop Science
- Horticulture and Forestry Science
- Food science

Skill sets offered to users

- Training for users
- Collaboration
- Resource & information sharing with Library professionals

Department of Biodiversity, Conservation and Attractions

Library/information service name	DBCA Library
Service type	Main library with one or more branch libraries in other locations
Service location	WA

Library service description

Collection focus: Grey literature, books, maps, slides, photos. User groups: staff and public (reference only)

Subject specialisations

- Biodiversity
- Conservation
- Environment
- Flora and fauna
- forests

Skill sets offered to users

- Coaching, mentoring for information professionals
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

CONTACT DETAILS

Manager/main contact	Lisa Wright
Address	17 Dick Perry Ave
City/Town	Kensington
State/Territory	WA
Post code	6151
Email	library@dbca.wa.gov.au
Phone	(08) 9219 9058
Website	www.dpaw.wa.gov.au/about-us/science-and-research/publications-resources/110-conservation-library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	8.30-16.30
24/7 access to electronic resources	Yes
Formats offered	Books; eBooks; Journals; eJournals; Electronic databases; Slides, maps, photos
Library Management system	Inmagic Genie/WebPublisher/DBTextWorks
Classification system/s	UDC & GFDC
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Department of Environment and Science

Library/information service name	Des DNRME Library Service
Service type	Sole library serving the organisation/department/agency
Service location	QLD

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

CONTACT DETAILS

Manager/main contact	Cecelia Carroll
Address	DES Library EcoSciences Precinct, Load/Dock B3, Joe Baker Street
City/Town	Dutton Park
State/Territory	QLD
Post code	4102
Email	library@des.qld.gov.au
Phone	(07) 3170 5471
Website	www.qld.gov.au/environment/ library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Library Technicians	1
Other	2 Librarians job share one of the positions
Opening hours with staff assistance	Standard office hours 8.30am - 4.30pm.
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Liberty
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	Alerts, LibGuides, Training sessions on use of library resources

Library service description

Departmental staff of Dept Environment & Science and Dept. Natural Resources, Mines & Energy. Focus on science, natural resources, mining, geology and water subjects.

Subject specialisations

- Science
- Natural resources
- Geology
- Water
- Environment

Skill sets offered to users

- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Department of Foreign Affairs and Trade

Library/information service name	H. V. Evatt Library
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Brad Hinton
Address	Level 1, 44 Sydney Ave
City/Town	Forrest
State/Territory	ACT
Post code	2603
Email	brad.hinton@dfat.gov.au
Phone	(02) 6261 2997
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Sirsi Dynix
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The DFAT library serves Australian-based staff and overseas staff of the Department of Foreign Affairs and Trade. The collection focuses on core policy areas such as foreign policy, diplomacy, trade, international relations, foreign aid, international development, economics, politics, and country information. In addition, the collection supports corporate functions, including learning and development.

Subject specialisations

- Foreign Policy
- International relations
- Aid and international development
- Politics
- Economics

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Knowledge Management

Department of Health

Library/information service name	Information Resources and Research Services
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Assistant Director
Address	136 Narrabundah Lane
City/Town	Symonston
State/Territory	ACT
Post code	2609
Email	IRRS@health.gov.au
Phone	(02) 6232 8611
Website	www.health.gov.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	6
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	First and Horizon
Classification system/s	National Library of Medicine
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

We provide a range of library services to Department of Health including TGA and some portfolio agencies in health policy, primary health care, aged and mental health care and support the research assessment of new therapeutic products.

Subject specialisations

- Biomedical regulation
- Primary health care
- Health policy
- Aged care
- Mental health care

Skill sets offered to users

- Providing advice on health related information

Department of Mines, Industry Regulation and Safety

Consumer Protection Library

Library/information service name	CP Library (Consumer Protection Library)
Service type	Main Library with 2 other Main Libraries in different subject areas in this department
Service location	WA

Library service description

Consumer Protection Library predominantly a legal collection serving internal legal units. Hard copy and online.

Subject specialisations

- Consumer Protection, Law

Skill sets offered to users

- N/A

CONTACT DETAILS

Manager/main contact	Patricia Heggie
Address	DMIRS CP Library, 4/140 William Street
City/Town	Perth
State/Territory	WA
Post code	6000
Email	cplibrary@dmirs.wa.gov.au
Phone	(08) 6552 9417
Website	www.dmirs.wa.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	The department uses these but the CP Library does not
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	FIRST by Optimus Prime
Classification system/s	Inhouse
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Department of Primary Industry and Resources, N.T.

Library/information service name	Arid Zone Research Institute (AZRI) Library
Service type	Principle physical library Darwin counterpart (Berrimah Research farm Library) is the main online information provider
Service location	NT

CONTACT DETAILS

Manager/main contact	Bid Rose
Address	DPIR, AZRI Library, PO Box 8760
City/Town	Alice Springs
State/Territory	NT
Post code	0871
Email	azri.library@nt.gov.au
Phone	(08) 89518114
Website	intranet access only

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	8:00am - 4:15pm Mon- Fri
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, Electronic databases
Library Management system	Softlink - Liberty
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

AZRI Library has an extensive collection of material on arid and semi-arid agriculture with a focus on the natural environment, pastoralism and arid crops.

Subject specialisations

- Agriculture - Arid and semi-arid regions
- Beef and cattle
- Range management
- Arid horticulture, esp. dates, grapes, bushfoods
- Central Australian history

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Department of Social Services

Library/information service name	Library Services, Department of Social Services
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Jo-Ann Cryer
Address	Physical: Enid Lyons Building, Level 3A, 71 Athllon Dr Postal: GPO Box 9820, Canberra ACT 2601
City/Town	Greenway
State/Territory	ACT
Post code	2900
Email	Library.research@dss.gov.au
Phone	(02) 6146 1273
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	4
Opening hours with staff assistance	Phone and email monitored between 9 am and 5 pm; Collection is not open to clients
24/7 access to electronic resources	Yes
Formats offered	Books, eJournals, print journals, AV materials
Library Management system	Ebsco; Informit; Capital Monitor
Classification system/s	Dewey
Curated services	Daily current awareness Alert on issues relevant to DSS; iSpaces (libguides) on various topics including Leadership and Management

Reference service	Yes
Research service	Yes, limited capacity. Where possible we provide staff with training and advice on doing their own research
Interlibrary lending	LADD; Gratisnet; ALLIES

Library service description

Library Manager reports to EL2; Library is in the Policy Office

Subject specialisations

- Social policy
- social welfare
- Indigenous affairs
- Disability
- Housing

Skill sets offered to users

- Cataloguing
- Literature searches

Department of State Growth

Library/information service name	Information Reference and Research Service
Service type	Sole library serving the organisation/department/agency
Service location	TAS

CONTACT DETAILS

Manager/main contact	Elizabeth Gathercole
Address	Salamanca Building Parliament Square, 4 Salamanca Place
City/Town	Hobart
State/Territory	TAS
Post code	7000
Email	library@stategrowth.tas.gov.au
Phone	(03) 6165 5056
Website	www.stategrowth.tas.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Softlink - Liberty
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings
Curated services	Alerts/LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Information Reference and Research Service provides a high quality research and library service to the Department of State Growth. The collection is diverse covering subjects such as economic development, transport, roads, small business, tourism, film and the arts. Our preference is to purchase in electronic format with our print collection being housed off-site.

Subject specialisations

- Transportation
- Roads
- Economic development
- Small business
- Infrastructure

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Department of Veterans' Affairs

Library/information service name	Information Resources and Library Services
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Joanne Wagner
Address	21 Genge Street
City/Town	Canberra
State/Territory	ACT
Post code	2601
Email	joanne.wagner@dva.gov.au
Phone	(02) 6289 6720
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	SirsiDynix EOS
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Information Resources and Library Services connects staff and external stakeholders to the information they require to support business requirements and build evidence based policy.

Subject specialisations

- Health
- Military history

Skill sets offered to users

- N/A

Department of Defence CASG FFGSPO

Library/information service name	FFG Technical Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

Library service description

Collection focus on technical documentation for a particular class of RAN ships. Users must be authorised and include APS, uniformed and contractors.

CONTACT DETAILS

Manager/main contact	Helen Eyles
Address	HMAS KUTTABUL GDIP, Bldg 89, Level 1, Locked Bag 7005
City/Town	Liverpool
State/Territory	NSW
Post code	1871
Email	helen.eyles@defence.gov.au
Phone	(02) 9359 6170
Website	N/A

Subject specialisations

- Engineering and related information about Ship systems

Skill sets offered to users

- N/A

Additional information

Interlibrary lending to authorised users only. FFG Library is planned to close in 2020; some documentation may be transferred to a new DDG Library.

SOCIAL MEDIA

Facebook	Yes, personal
Twitter	N/A
Instagram	N/A
LinkedIn	Yes, personal
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	7.30am-4.30pm business days; additional hours by prior arrangement
24/7 access to electronic resources	Yes
Formats offered	Books, Electronic databases, Drawings and technical documentation related to Ship maintenance and repair
Library Management system	MS SQL and PLM Reports (in-house system)
Classification system/s	Ship Work Breakdown Structure (SWBS) subject codes
Curated services	Newsletters, Alerts, LibGuides, Face to face training
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Drug ARM

Library/information service name	Drug ARM Library
Service type	Sole library serving the organisation/department/agency
Service location	QLD

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

CONTACT DETAILS

Manager/main contact	Deborah Fuller
Address	L1/493 Ipswich Road
City/Town	Annerley
State/Territory	QLD
Post code	4103
Email	Library@drugarm.com.au
Phone	(07) 3620 8820
Website	www.drugarm.com.au/resources/library/

SOCIAL MEDIA

Facebook	N/A
Twitter	twitter.com/DrugARM_Library
Instagram	N/A
LinkedIn	N/A
Other	www.pinterest.com.au/DrugARM_Library/ www.drugarm.com.au/news/professional-development-blog paper.li/drugarm_library#/ Other contact details N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Games and kits
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, Pinterest, Professional development blog

Library service description

A specialist drug and alcohol library, which also includes mental health, counselling and Aboriginal resources. The main client group is employees of the organisation, but it's open to the public for other professionals and clients. We also have an archive collection documenting the history of the organisation and temperance in Australia.

Subject specialisations

- Alcohol and other drugs
- Mental health
- Counselling and psychotherapy
- Aboriginal
- Self-help

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Literature reviews

DW Fox Tucker Lawyers

Library/information service name	As above
Service type	Sole library serving the organisation/ department/ agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Lucy Brown
Address	Level 14/100 King William Street
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	lucy.brown@dwfoxtucker.com.au
Phone	(08) 8124 1838
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm) Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	DB Textworks
Classification system/s	Moys Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Small library in a South Australian commercial law firm.

Subject specialisations

- Commerical law
- Dispute resolution
- Employment law
- Taxation law
- Family law

Skill sets offered to users

- N/A

Fairfield Hospital

Library/information service name	Fairfield Hospital Clinical Library
Service type	We are a sole library but act as a consortium known as CLIN librraies to ensure all hospital libraries in South West Sydney Local Health District has equitable access to resources & and services.
Service location	NSW

CONTACT DETAILS

Manager/main contact	Denise Vitalone
Address	P. O.Box 5
City/Town	Fairfield
State/Territory	NSW
Post code	2170
Email	denise.vitalone@health.nsw.gov.au
Phone	(02) 9616 8225
Website	currently being updated

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	no Skype access

OPERATIONS

Librarians	1
Opening hours with staff assistance	8.30am-5.00pm Monday to Friday
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Infor (V-Smart)
Classification system/s	National Library of Medicine
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Staff only library servicing medical, nursing, allied health professionals and health administrators and managers. Collection consists of historical archives, medical, nursing , allied health resources and business management titles both print and electronic.

Subject specialisations

- Paediatrics
- Emergency medicine
- General medicine
- Orthopaedics

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

The 5 libraries in the South Western Sydney Local Health District - Bankstown, Campbelltown/Bowral, Fairfield and Liverpool - meet regularly to ensure the best service model is used and purchase resources as a consortium to keep costs low. This allows smaller libraries within the district to access resources they could not normally afford to benefit staff throughout the District

Federal Court of Australia

Library/information service name	Library & Information Services
Service type	Branch Libraries serving the organisation/department/agency
Service location	NSW, QLD, SA, VIC, WA

CONTACT DETAILS

Manager/main contact	Georgia Livissianos
Address	Level 10, 3 Angas Street
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	georgia.livissianos@fedcourt.gov.au
Phone	(08) 8219 1065
Website	www.fedcourt.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	6
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	SirsiDynix
Classification system/s	Moys Classification Scheme
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Collection Focus: Law. User Group: Judicial Officers and staff of the Federal Court of Australia, the Family Court of Australia and the Federal Circuit Court of Australia; Members and staff of the National Native Title Tribunal.

Subject specialisations

- Law

Skill sets offered to users

- Training for users

Food Standards Australia New Zealand

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	ACT

Library service description

FSANZ staff in Australia and New Zealand. Collection focus is food-related, nutrition, technology, chemistry, public health and regulation.

CONTACT DETAILS

Manager/main contact	Janine Chandler
Address	GPO Box 5423
City/Town	Kingston
State/Territory	ACT
Post code	2604
Email	Library@foodstandards.gov.au
Phone	(02) 62712650
Website	www.foodstandards.gov.au/Pages/default.aspx

Subject specialisations

- Food
- Consumers

Skill sets offered to users

- N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Sirsi Dynix
Classification system/s	Library of Congress Subject Headings
Curated services	Alerts
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Great Barrier Reef Marine Park Authority

Library/information service name	Information Services
Service type	Sole library serving the organisation/department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Joanna Ruxton
Address	GBRMPA, PO Box 1379
City/Town	Townsville
State/Territory	QLD
Post code	4810
Email	joanna.ruxton@gbbrmpa.gov.au
Phone	(07) 4750 0627
Website	koha.gbrmpa.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Allied Field Professional	1
Other	1 Project Officer
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books; eBooks; eJournals; Electronic databases; Digital photography, electronic grey literature and corporate knowledge
Library Management system	Koha
Classification system/s	Dewey Decimal Classification, Media equations 'lookatme' DAMS; DSpace repository
Curated services	Alerts, Personalised/as needed collated material
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Library, image and records services supporting the agency. The library collections focus on marine research, social science, history, biology, ecology and policy.

Subject specialisations

- Marine and environmental research
- Environmental management
- Earth and ocean sciences

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Subject specific knowledge, information policy and procedure advice

Hepatitis SA

Library/information service name	Hepatitis SA Library
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Cecilia Lim
Address	PO Box 782
City/Town	Kent Town
State/Territory	SA
Post code	5071
Email	cecilia@hepsa.asn.au
Phone	(08) 8362 8443
Website	hepatitissa.asn.au/library/

SOCIAL MEDIA

Facebook	www.facebook.com/HepatitisSA
Twitter	twitter.com/hep_sa
Instagram	N/A
LinkedIn	N/A
Other	hepatitissa.asn.au/blog/ issuu.com/hepccsa
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, free-to-access online materials (books, reports, articles, podcasts, sound files, etc)
Library Management system	In process of moving to Koha
Classification system/s	Unique Hepatitis related cataloguing system developed in-house
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	No
Interlibrary lending	No

Library service description

We provide a catalogue of free and easily accessed publications, videos, podcasts, journal articles and infographics. Our collection is used by people whose lives are affected by hepatitis (including families, friends and communities), workers in the field and policy makers.

Subject specialisations

- Hepatitis
- Health promotion/illness prevention

Skill sets offered to users

- N/A

Legal Aid Western Australia

Library/information service name	Legal Aid Western Australia Library
Service type	Sole library serving the organisation/ department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Deb Harvey
Address	Level 2, 32 St Georges Terrace
City/Town	Perth
State/Territory	WA
Post code	6000
Email	librarymail@legalaid.wa.gov.au
Phone	(08) 9261 6268
Website	www.legalaid.wa.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	7:30am - 4:30pm Monday - Friday
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Genie
Classification system/s	Moys
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The library service for Legal Aid Western Australia was established in 1977 to provide services to the legal staff. The library's core collection consists of primary and secondary materials from the Western Australian and Commonwealth jurisdictions. The library retains a collection of legal texts, legislation, loose-leaf services, law reports, journals, and annual reports.

Subject specialisations

- Law

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Legal Services Commission of South Australia

Library/information service name	John Gray Memorial Library
Service type	Sole library serving the organisation/department/agency
Service location	SA

Library service description

Legal library with emphasis on criminal law. Predominantly for LSC staff but with some services available to private lawyers working on legal aid assignment.

CONTACT DETAILS

Manager/main contact	Dianne Broughton
Address	159 Gawler Place
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	di.broughton@lsc.sa.gov.au
Phone	(08) 8111 5688
Website	N/A

Subject specialisations

- Criminal law
- Legal aid
- Family law

Skill sets offered to users

- Training for users

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Electronic databases
Library Management system	N/A
Classification system/s	Moys
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Main Roads Western Australia

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Stephen de Silva
Address	Don Aitken Centre, Waterloo Crescent
City/Town	East Perth
State/Territory	WA
Post code	6004
Email	stephen.desilva@mainroads.wa.gov.au
Phone	(08) 9323 4181
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	DB/Textworks/Webpublisher
Classification system/s	UDC
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Subject specialisations

- Road Construction
- Transport
- Road maintenance
- Road planning
- Geotechnics

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Mannix Library

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Kerrie Burn
Address	278 Victoria Parade
City/Town	East Melbourne
State/Territory	VIC
Post code	3002
Email	kerrie.burn@ctc.edu.au
Phone	(03) 9412 3351
Website	www.mannix.org.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Library Technicians	2
Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	OCLC WorldShare Management Services
Classification system/s	Dewey Decimal Classification
Curated services	LibGuides
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Mannix Library's primary role is to serve the needs of staff and students of Catholic Theological College and members of the wider University of Divinity community. It also provides library services to subscribed members of the general public. Founded in 1923, the Library provides access to over 130,000 print and 150,000 electronic book and journal volumes, as well as a range of other online resources. It supports teaching and research in biblical studies, theology, philosophy, church history, pastoral studies, and a range of associated disciplines, with an emphasis on the Catholic tradition. In addition to the main library facility, a large compactus room on the ground floor houses historical materials and infrequently used items. These may be accessed on request. In 2019 a new Special Collections Room was built within the main library, to house and showcase rare materials and other items of special interest. See mannix.org.au/collections.html

Subject specialisations

- Theology
- Philosophy
- Biblical studies
- Church history
- Pastoral studies
- Moral theology and Canon law

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Digitisation of library special collections
- OCLC WMS Library system

Additional information

Mannix Library also serves the wider University of Divinity community through its management of the University's online Library Hub – library.divinity.edu.au/

Multicultural Aged Care

Library/information service name	Multicultural Aged Care Library or MAC Library
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Shannon Taheny
Address	94 Henley Beach Road
City/Town	Mile End
State/Territory	SA
Post code	5031
Email	library@mac.org.au
Phone	(08) 8241 9900
Website	library.mac.org.au/

SOCIAL MEDIA

Facebook	www.facebook.com/multicultural.aged.care/
Twitter	twitter.com/macsalib
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Library Technicians	1
Library Assistant	1
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals
Library Management system	Koha
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	Newsletters
Reference service	No
Research service	No
Interlibrary lending	Yes

Library service description

A CALD ageing focused collection, with diversional therapy activities and resources. Services include a mobile library service for aged care facilities across the state. Users are typically aged care workers, activity coordinators and lifestyle workers are biggest group of users. However access is not restricted to aged care only.

Subject specialisations

- Diversity in ageing
- Language and culture in older people
- Diversional therapy and lifestyle activities
- Cultural intelligence
- Training reference materials

Skill sets offered to users

- Website programs eg Drupal

Museums Victoria

Library/information service name	Museums Victoria Library
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Hayley Webster
Address	Melbourne Museum, GPO Box 666
City/Town	Melbourne
State/Territory	VIC
Post code	3001
Email	library@museum.vic.gov.au
Phone	(03) 8341 7349
Website	museumsvictoria.com.au/ collections-research/library-and-archives/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Library Assistant	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Voyager
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Over its 160-plus year history the Museums Victoria Library has evolved into one of the best collections of natural history books and journals in Australia. With a collection of over 40,000 titles, the library is considered to be of high significance to scholars, researchers and artists, along with Museums Victoria staff.

Subject specialisations

- Natural History
- Museology
- Indigenous Cultures
- Australian history

Skill sets offered to users

- Marketing
- Social media marketing

Nan Tien Institute

Library/information service name	Nan Tien Institute Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Jamila Choubassi
Address	231 Nolan Street
City/Town	Unanderra
State/Territory	NSW
Post code	2526
Email	library@nantien.edu.au
Phone	(02) 4258 0744
Website	library.nantien.edu.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Library Technicians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm), open on weekends only if class is being held.
24/7 access to electronic resources	Yes
Formats offered	Books, Electronic databases, Streaming services (film, sound)
Library Management system	Koha
Classification system/s	Library of Congress Subject Headings
Curated services	LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Our serves the research needs of staff and students at NTI, with a specialised collection of Buddhist resources, and a growing collection of health resources. We are open to the public and offer community membership.

Subject specialisations

- Buddhism

Skill sets offered to users

- N/A

New England Regional Art Museum

Library/information service name	Howard Hinton Research Library
Service type	Sole library serving the organisation/ department/ agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Sylvia Ransom
Address	106-114 Kentucky Street
City/Town	Armidale
State/Territory	NSW
Post code	2350
Email	sylvialransom@gmail.com
Phone	(02) 6772 5255
Website	www.neram.com.au/visit/research-library

SOCIAL MEDIA

Facebook	www.facebook.com/neram.art
Twitter	twitter.com/neram_art
Instagram	www.instagram.com/neramuseum/
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1 (volunteer)
Opening hours with staff assistance	Wednesdays, or by prior arrangement
24/7 access to electronic resources	No
Formats offered	Books, Journals
Library Management system	eHive
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Our library collections support the Gallery's Collection, exhibitions and programs and includes: monographs on art; catalogues of art exhibitions; journals devoted to art. An important part of the library collection consists of books donated by Howard Hinton to the Armidale Teachers' College between 1929 and 1948. This material provides a comprehensive snapshot of what was available on art in book form at the time of these donations.

Subject specialisations

- Australian art
- History of printing in Australia
- General art books

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Northern Territory Education and Languages Library

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	NT

CONTACT DETAILS

Manager/main contact	Michelle Turner
Address	1 Namarluk Drive
City/Town	Ludmilla
State/Territory	NT
Post code	820
Email	library.doe@ntschoools.net
Phone	(08) 8997 7006
Website	ntschoools-dedlcl.libguides.com/home

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books; Electronic databases; Games, musical instruments, posters
Library Management system	OCLC
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	No
Research service	Yes
Interlibrary lending	Yes

Library service description

The combined NT Education and Darwin Languages Library provides resources, support and information services to all educators throughout the Northern Territory including office based departmental staff, non government and government school staff, pre-service teachers and language centre staff, students and parents.

Subject specialisations

- Education
- Languages other than English

Skill sets offered to users

- N/A

Penrith Museum of Printing

Library/information service name	Printing industry library
Service type	Sole library serving the organisation/ department/ agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Stephanus Peters
Address	at the grounds of the Penrith Paceway, Ransley Street
City/Town	Penrith
State/Territory	NSW
Post code	2750
Email	printing_museum@sifan.org
Phone	0416 374 477
Website	www.printingmuseum.org.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Allied Field Professional	3
Opening hours with staff assistance	Weekends
24/7 access to electronic resources	No
Formats offered	Books
Library Management system	N/A
Classification system/s	N/A
Curated services	N/A
Reference service	No
Research service	Yes
Interlibrary lending	No

Library service description

The Penrith Museum of Printing has an extensive collection of books, manuals, documents and other letterpress printing artifacts which are all available for viewing. We have over 400 books and manuals in our collection all of which can be accessed at the museum.

Subject specialisations

- Graphic industry
- Letterpress
- General printing

Skill sets offered to users

- Coaching, mentoring for information professionals
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Prahran Mechanics' Institute Victorian History Library

Library/information service name	As above
Service type	Sole library, but not serving a larger organisation
Service location	VIC

CONTACT DETAILS

Manager/main contact	Steven Haby
Address	39 St Edmonds Road
City/Town	Prahran
State/Territory	VIC
Post code	3181
Email	library@pmi.net.au
Phone	(03) 9510 3393
Website	www.pmi.net.au/

SOCIAL MEDIA

Facebook	www.facebook.com/PMILibrary
Twitter	twitter.com/PMILibrary/
Instagram	N/A
LinkedIn	N/A
Other	institutingthepast.wordpress.com/
Other contact details	N/A

OPERATIONS

Librarians	3
Opening hours with staff assistance	9:30-4:30 Monday, Tuesday, Wednesday and Friday 9:30-7:00 on Thursdays
24/7 access to electronic resources	No
Formats offered	Books, eBooks, Electronic databases
Library Management system	First LMS
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, Recent Additions
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The PMI Victorian History library is a specialist library dedicated to preserving, protecting and promoting the history of Victoria.

Subject specialisations

- Victorian History

Skill sets offered to users

- Family history research

Additional information

The library includes the Australian Railway Historical Society (Victorian Division) Library, the archives of the Cinema and Theatre Society of Australia, and the Mechanics Institutes of Victoria Resource Centre.

Queensland Health

Library/information service name	Forensic and Scientific Services Information Research Services
Service type	Sole library serving the organisation/ department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Trish Murphy
Address	39 Kessels Road
City/Town	Coopers Plains
State/Territory	QLD
Post code	4108
Email	fss_irs@health.qld.gov.au
Phone	(07) 3096 2601
Website	www.health.qld.gov.au/ healthsupport/businesses/forensic- and-scientific-services

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	qhss-health-qld.libguides.com/irs
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Exlibris Alma
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

A specialised collection supporting Forensic, Chemistry, environmental chemistry, infectious diseases.

Subject specialisations

- Forensic Pathology
- Forensic sciences/analysis
- Infectious diseases (microbiology/virology)
- Environmental health, Chemistry

Skill sets offered to users

- N/A

Queensland Police Service

Library/information service name	Library Services
Service type	Main library with one or more branch libraries in other locations
Service location	QLD

CONTACT DETAILS

Manager/main contact	Cheryl Petroeschevsky
Address	GPO Box 1440
City/Town	Brisbane
State/Territory	QLD
Post code	4000
Email	Library.Services@police.qld.gov.au
Phone	(07) 3364 3742
Website	www.police.qld.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	7, including a manager
Library Technicians	3
Library Assistant	1
Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Symphony from SirsiDynix
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Established in 1972 Collection focus on specialist resources for police, fire, Queensland and Australian criminal law.

Subject specialisations

- Law
- Policing
- Firefighting

Skill sets offered to users

- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

Queensland Teachers' Union of Employees

Library/information service name	Lawrence Grulke Library
Service type	Sole library serving the organisation/ department/ agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Joan Crump
Address	21 Graham St
City/Town	Milton
State/Territory	QLD
Post code	4064
Email	library@qtu.asn.au
Phone	(07) 3512 9000
Website	www.qtu.asn.au/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Inmagic DB TextWorks and Inmagic WebPublisher
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

The collection reflects the rich history of the Union and the industrial and professional issues faced by its members. The collection contains material dating back to the late 1800s, from archived QTU publications to resources relevant to current issues, including industrial relations, equity, professional development, campaign material, and other issues that are supported by the Union.

Subject specialisations

- Education
- Industrial relations
- Equal opportunity
- Trade unions

Skill sets offered to users

- N/A

Rio Tinto Exploration

Library/information service name	RTX Library & Information Centre
Service type	Sole library serving the organisation/ department/ agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Jacqueline Rayment
Address	37 Belmont Avenue
City/Town	Belmont
State/Territory	WA
Post code	6104
Email	jacqueline.rayment@riotinto.com
Phone	(08) 9270 9274
Website	firstopacprd.riotinto.org/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	FIRST Software Solution
Classification system/s	Universal Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

A rocks and minerals based library catering to the organisations geoscientists globally

Subject specialisations

- Earth Sciences

Skill sets offered to users

- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

Royal Australasian College of Surgeons

Library/information service name	Gordon Craig Library
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Graham Spooner
Address	250-290 Spring St
City/Town	Melbourne
State/Territory	VIC
Post code	3002
Email	college.library@surgeons.org
Phone	(03) 9249 1272
Website	www.surgeons.org/my-page/racs-knowledge/library/

SOCIAL MEDIA

Facebook	N/A
Twitter	#RACSLibrary
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	4
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	InMagic
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, Surgical specialty web pages
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Providing service to Fellow, Trainees and staff of the College who are located throughout Australia and New Zealand. Access to extensive online resources and databases is provided via secure login to the website. There is limited activity for print materials with preference for e-resources. Document delivery and database searching services are heavily used by the membership.

Subject specialisations

- Surgery
- Medicine
- Medical education
- Anatomy

Skill sets offered to users

- Coaching, mentoring for information professionals
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

SA Water Corporation

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Hayley Morton
Address	250 Victoria Square
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	library@sawater.com.au
Phone	(08) 7424 1305
Website	www.sawater.com.au/community-and-environment/community/sawater-library

SOCIAL MEDIA

Facebook	www.facebook.com/sawatercorp/
Twitter	twitter.com/sawatercorp
Instagram	www.instagram.com/sawatercorp/
LinkedIn	www.linkedin.com/in/hayley-morton-09707836/
Other	www.flickr.com/photos/sawater/
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	By appointment only for general public (Librarian also works across the school education program so is not always available in the library)
24/7 access to electronic resources	Yes
Formats offered	Books; Journals; eJournals; Photographs, electronic standards (AS, ISO, AWWA, Standard Methods)
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The library has existed from at least the 1970s but we don't have a definite date. It is likely it evolved from the Engineering Section's personal collection. The collection focus is water science and related engineering streams, with a lesser focus in the area of business management. It is primarily used by SA Water staff but also responds to public queries.

Subject specialisations

- Water purification
- Sewage purification
- Water recycling
- Water sources and distribution
- Hydraulic engineering

Skill sets offered to users

- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

SHQ (Sexual Health Quarters)

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Katrina Duncan
Address	70 Roe Street
City/Town	Northbridge
State/Territory	WA
Post code	6003
Email	katrina.duncan@shq.org.au
Phone	(08) 9227 6177
Website	shq.org.au/resources/library/

SOCIAL MEDIA

Facebook	www.facebook.com/familyplanningwa
Twitter	twitter.com/shealthquarters
Instagram	www.instagram.com/sexualhealthquarters/
LinkedIn	www.linkedin.com/company/7955260
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	By appointment Monday - Friday, 9am-5pm
24/7 access to electronic resources	No
Formats offered	Books, Journals, eJournals, Educational kits (e.g. models, games)
Library Management system	Koha
Classification system/s	Custom classification scheme
Curated services	N/A
Reference service	No
Research service	No
Interlibrary lending	Yes

Library service description

Sexual Health library. Users are mostly educators, youth workers, medical professionals, counselors. Primary focus is internal staff PD, also open to the public by appointment.

Subject specialisations

- Sexual and Reproductive Health
- Sexual and Relationships Education

Skill sets offered to users

- N/A

Simtars Information and Resource Library

Queensland Department of Natural Resources, Mines & Energy

Library/information service name	Simtars DNRME Library Services
Service type	Sole library serving the organisation/department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Robyn Lihou
Address	2 Robert Smith Street, Redbank
City/Town	N/A
State/Territory	QLD
Post code	4301
Email	robyn.lihou@simtars.com.au
Phone	(07) 3810 6332
Website	www.dnrme.qld.gov.au/simtars/resource-library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1 Librarian
Opening hours with staff assistance	Monday – Friday 7am – 3pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Aurora Liberty Library Management System
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, Recent Additions
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Supports departmental staff of DNRME, along with other government agencies.

Holds an extensive collection of Queensland's mining history of over 100yrs, along with a wide range of both national and international research and resources. Supporting research in mine health and safety, metalliferous and non-metalliferous mining, occupational health and safety.

Subject specialisations

- Research and development
- Underground coal mining
- Occupational hygiene, health and safety
- Spontaneous combustion and dust explosibility
- Environmental monitoring

Skill sets offered to users

- Training for users

South and East Metropolitan Health Service Library

Library/information service name	SMHS/EMHS Library & Information Service
Service type	Main library with one or more branch libraries in other locations
Service location	WA

CONTACT DETAILS

Manager/main contact	Cheryl Hamill
Address	Fiona Stanley Hospital, Library, Education Centre Ground Floor, 11 Robin Warren Drive
City/Town	Murdoch
State/Territory	WA
Post code	6150
Email	cheryl.hamill@health.wa.gov.au
Phone	(08) 6152 2465
Website	selibrary.health.wa.gov.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	8.7 librarians (11 people)
Library Technicians	1.9 library technicians (2 people)
Opening hours with staff assistance	Monday - Friday 8am - 5pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Sierra from Innovative
Classification system/s	National Library of Medicine at Fiona Stanley, Dewey Decimal Classification at Royal Perth
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Medical/health library in the WA public health system. Two bases at Fiona Stanley & Royal Perth Hospitals. Collection: medicine, nursing, allied health, health management, policy and planning. Clients: health service staff.

Subject specialisations

- Medicine
- Nursing
- Allied Health (physiotherapy, OT, pharmacy, social work etc)
- Health Management, Policy and Planning
- Mental Health

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

South Australia Police

Library/information service name	South Australia Police Library
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Margaret Chamberlain
Address	GPO Box 1539
City/Town	Adelaide
State/Territory	SA
Post code	5001
Email	library.sapol@police.sa.gov.au
Phone	(08) 8207 6783; (08) 8207 6784
Website	www.police.sa.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Monday - Friday 8am - 4:30pm Swipe card access is available outside staff hours
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Dvds, Journals, eJournals, Electronic databases
Library Management system	Inmagic Genie Library Suite
Classification system/s	Dewey Decimal Classification; RDA: Resource Description and Access; AACR2
Curated services	Subject guides; Personalised orientation for new staff
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Established in 1970 the Library provides SAPOL employees with access to print and online resources, databases and a research, lending and information service.

Subject specialisations

- Counter-terrorism
- Criminology
- Emergency management
- Family violence
- Crime investigation
- Criminal law
- Management and Leadership
- Police training & education
- Policing

Skill sets offered to users

- Training for users

South Australian Genealogy & Heraldry Society Inc.

Library/information service name	Genealogy SA
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Emily Richardson
Address	201 Unley Rd
City/Town	Unley
State/Territory	SA
Post code	5061
Email	saghs.busman@saghs.org.au
Phone	(08) 8272 4222
Website	www.genealogysa.org.au/

SOCIAL MEDIA

Facebook	www.facebook.com/ GenealogySA/
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Other	1 Business Manager (also librarian), 1 Admin staff
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm), weekends
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Electronic databases
Library Management system	Liberty
Classification system/s	Specialised classification system
Curated services	Newsletters
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Family History library and research centre with a heavy focus on collecting and preserving relevant South Australian records.

Subject specialisations

- Family History
- Local history
- Social history

Skill sets offered to users

- Family History research

Southern NSW Local Health District

Library/information service name	Health Services Library, SNSWLHD
Service type	Sole library serving the organisation/ department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Suzanne Hannan
Address	SNSWLHD Health Services Library, 130 Goldsmith St
City/Town	Goulburn
State/Territory	NSW
Post code	2580
Email	Suzanne.Hannan@health.nsw.gov.au
Phone	(02) 4827 3145
Website	gsahs.intersearch.com.au/cgi-bin/ koha/opac-main.pl

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Monday - Thursday
24/7 access to electronic resources	Yes
Formats offered	Books, Electronic databases,
Library Management system	Koha
Classification system/s	National Library of Medicine
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Health library, with a special focus on clinical services, and rural health. Open to Health District employees only.

Subject specialisations

- Clinical Medicine
- Nursing
- Allied health
- Health research

Skill sets offered to users

- Training for users

St John of God Healthcare

Library/information service name	St John of God Murdoch Hospital - Clinical Library
Service type	Information service without a physical library
Service location	WA

CONTACT DETAILS

Manager/main contact	Lisa Newlands
Address	Murdoch Hospital Library, 100 Murdoch Drive
City/Town	Murdoch
State/Territory	WA
Post code	6150
Email	murdoch.library@sjog.org.au
Phone	(08) 9438 9593
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	0.5
Library Technicians	0.5
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	eJournals, Electronic databases
Library Management system	currently none, considering Koha
Classification system/s	N/A
Curated services	Alerts
Reference service	No
Research service	Yes
Interlibrary lending	No

Library service description

Library service available to employees at the 6 St John of God hospitals in Western Australia. Focus on providing training on online databases, providing literature searches, supplying requested articles, managing subscriptions and access to online resources.

Subject specialisations

- Palliative care
- ED
- Orthopaedic Surgery

Skill sets offered to users

- N/A

Additional information

Member of GRATISNet document delivery network

St Vincent's Hospital Sydney

Library/information service name	Walter McGrath Library
Service type	Sole library serving the organisation/ department/ agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Rolf Schafer, Library Manager
Address	Walter McGrath Library, St Vincent's Hospital, 390 Victoria Street
City/Town	Darlinghurst
State/Territory	NSW
Post code	2010
Email	svhs.library@svha.org.au
Phone	(02) 8382 2260
Website	svhs.ovidds.com/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	5
Library Assistant	1
Opening hours with staff assistance	8:30am-5:00pm, Monday - Friday
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	National Library of Medicine
Curated services	Alerts, LibGuides, Electronic Table of Contents (eTOCs)
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

"The Walter McGrath Library was founded in 1954 and supports high quality patient care, research and education through the provision of information services and resources for clinicians, staff and students from across St Vincent's Network. The Library maintains various resources to support the specialty areas across the Network and its services include document delivery, literature searches, research support, training, and literature surveillance."

Subject specialisations

- Heart and lung transplantation
- Cardiology and cardiac surgery
- Bone marrow transplantation
- Oncology
- Mental health and alcohol and drug dependence

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Link resolver and authentication management

Additional information

Member of GRATISNet for document delivery and provide article linking via the PubMed Outside Tool Service.

State Library of Queensland

Library/information service name	Government Research and Information Library (GRAIL)
Service type	Dedicated library service serving multiple Queensland Government agencies
Service location	QLD

CONTACT DETAILS

Manager/main contact	Kylie Poulton
Address	State Library of Queensland, Government Research and Information Library (GRAIL), PO Box 3488
City/Town	South Brisbane
State/Territory	QLD
Post code	4101
Email	grail@slq.qld.gov.au
Phone	(07) 3842 9660
Website	www.slq.qld.gov.au/plan-my-visit/services/government-research-and-information-library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	9
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Current awareness service and customised media alerts to member agencies
Library Management system	ALMA
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides, Due diligence searches
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

GRAIL is a specialised information service for multiple agencies across the Queensland Government. The team works alongside member agencies delivering research and resources. Our collections are mainly online focusing on governance, public policy, economics, business, management and trade subject areas. GRAIL also conducts due diligence checks for government officers.

Subject specialisations

- Governance/government service delivery/public administration
- Policies (social, public, economic, environmental)
- Business (trade, industry and manufacturing, mining, innovation)
- Management (human resources, leadership, employment)
- Economics/finance

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Industry partner negotiations

The Corporate Library

Library/information service name	Gold Coast Libraries
Service type	Small library in the Administration area of a larger Council region with 14 branches
Service location	QLD

CONTACT DETAILS

Manager/main contact	Sue Warren
Address	PO Box 5042
City/Town	GCMC
State/Territory	QLD
Post code	9729
Email	corlibrary@goldcoast.qld.gov.au
Phone	(07) 5581 6617
Website	intranet.gccc.goldcoast.qld.gov.au/Directorates/CommunityServices/LibraryServCulturalDev/corporatelibrary/Pages/default.aspx

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databses, Streaming services (film, sound)
Library Management system	Sierra
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, Council memberships registry
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Corporate Library supports the work related research and information needs of Councillors and staff.

Subject specialisations

- Environment, water and waste
- Transport and traffic
- Parks and recreation
- Landscape and open spaces

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

This service is locked down to staff only and services are located on pages hidden from public view. Our main library page is www.goldcoast.qld.gov.au/library/default.html

The Dalton McCaughey Library

Library/information service name	As above
Service type	Sole library serving the organisation/ department/ agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Charlotte Clements
Address	29 College Crescent
City/Town	Parkville
State/Territory	VIC
Post code	3052
Email	library@dml.vic.edu.au
Phone	(03) 9340 8888
Website	library.dmlibrary.org.au

SOCIAL MEDIA

Facebook	www.facebook.com/Dalton-McCaughey-Library-268305246523678/
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Assistant	1
Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Pettee
Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

The Dalton McCaughey Library is a major theological library of world standing. Its ecumenically balanced collections are sought after by theologians and scholars, particularly in the areas of Jesuitica, philosophy, biblical studies, church history and systematic and practical theology. The library was established in 1971 by a collaboration between the Australian Jesuits and the Uniting Church in Australia (Victoria and Tasmania Synod).

Subject specialisations

- Biblical studies
- Jesuit studies
- Theology
- Christian ministry
- Church history

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Referencing
- Koha library system

The Grove Library

Library/information service name	The Grove Community History Library
Service type	Information service operating remotely from the physical library
Service location	WA

CONTACT DETAILS

Manager/main contact	Sindy Dowden
Address	1 Leake Street, Peppermint Grove
City/Town	Peppermint Grove
State/Territory	WA
Post code	6011
Email	history@thegrovelibrary.com
Phone	(08) 9286 8686
Website	thegrovelibrary.net/history/

SOCIAL MEDIA

Facebook	www.facebook.com/GroveHistory/
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Electronic databases, Streaming services (film, sound), Mobile apps
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Our Collection contains information about the people, places and events that have shaped the history of Cottesloe, Peppermint Grove and Mosman Park.

Subject specialisations

- Digitisation
- Digital heritage tours
- Digital interpretations

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

The Grove Community History Library facilitate a Facebook collaborative information site for the Local History Practitioners of WA.

www.facebook.com/groups/784107178306545/

The Northcott Society

Library/information service name	Northcott Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Judi Lipp
Address	Northcott Building, 1 Fennell Street
City/Town	North Parramatta
State/Territory	NSW
Post code	2151
Email	library@northcott.com.au
Phone	(02) 9890 0161
Website	www.northcott.com.au

SOCIAL MEDIA

Facebook	www.facebook.com/ Northcottdisabilityservice/
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books, Journals, Audio-visual
Library Management system	Liberty5 from Softlink.
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Northcott Library is a specialist information service focusing on disability and related issues. Resources include books, journals, kits, activity cards, audio-visual material, web links, electronic documents and a comprehensive collection of writings and presentations from customers and staff.

Subject specialisations

- Disability
- Education
- Equipment
- therapy
- Children's literature

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Townsville City Council

Library/information service name	Townsville City Council Corporate Research
Service type	Sole library serving the organisation/ department/ agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Shaun Crane
Address	Level 1, Northtown, 280 Flinders Street
City/Town	Townsville
State/Territory	QLD
Post code	4810
Email	research@townsville.qld.gov.au
Phone	(07) 4773 8800
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

We collect material relating to the Townsville region, Council, local government, and the technical and professional areas of our staff.

Subject specialisations

- Business & management
- Science and engineering
- Urban design and planning
- Society and government
- Environment and sustainability

Skill sets offered to users

- N/A

Victim Support Service Inc

Library/information service name	Victim Support Service Resource Centre
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Alison Bogdanowicz
Address	33 Franklin Street
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	librarian@victimsa.org
Phone	1800 842 846
Website	www.victimsa.org/get-resources

SOCIAL MEDIA

Facebook	www.facebook.com/alison.bogdanowicz
Twitter	N/A
Instagram	N/A
LinkedIn	www.linkedin.com/in/alison-bogdanowicz-059a4199/
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Reception staff can assist during normal office hours, librarian on Wednesdays and Thursdays
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, Catalogued links to reputable websites within our online catalogue
Library Management system	DB Textworks (Inmagic)
Classification system/s	Homemade system - mnemonic by topic
Curated services	Newsletters
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Collection for victims of crime, their friends and family and professionals and counsellors assisting them. Free to join, open to the public. Self-help, stress and anxiety management, recovering from childhood abuse or DV, trauma therapies, psychology, social work. Online catalogue.

Subject specialisations

- Trauma therapies, psychology
- Self-help, stress and anxiety management
- Recovering from trauma, childhood abuse or domestic violence
- Managing anxiety, fear and panic
- Social work

Skill sets offered to users

- Have commenced an oral history project with audio interviews

Victoria Police

Library/information service name	Victoria Police Library Service
Service type	Two library sites
Service location	VIC

CONTACT DETAILS

Manager/main contact	Jacinta King
Address	Victoria Police Academy Library, Viewmount Road
City/Town	Glen Waverley
State/Territory	VIC
Post code	3166
Email	library@police.vic.gov.au
Phone	(03) 9566 9521
Website	www.police.vic.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Library Technicians	2
Library Assistant	1
Other	1 Library Manager
Opening hours with staff assistance	Police Academy site 8.30am - 4.30pm Police Centre site 8am - 4pm
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	DBTextworks V17
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Library Service provides Victoria Police employees with access to print and online resources, databases and a research, lending and information service. Our user groups are operational police members, policy groups, legal services, police leadership, educators, recruits, promotional students and VPS staff.

Subject specialisations

- Policing
- Management and Leadership
- Family violence
- Counter-terrorism
- Criminology

Skill sets offered to users

- N/A

Victorian Government Library Service

Library/information service name	Victorian Government Library Service
Service type	Information service operating remotely from the physical library
Service location	VIC

CONTACT DETAILS

Manager/main contact	Miroslav Brmbota
Address	Level 4, 55 Collins Street
City/Town	Melbourne
State/Territory	VIC
Post code	3000
Email	miroslav.brmbota@dtf.vic.gov.au
Phone	0419 399 897
Website	https://library.intranet.vic.gov.au/client/en_AU/VGLS-public/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	8
Library Technicians	4
Other	2
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, Electronic databases
Library Management system	SirsiDynix Symphony
Classification system/s	Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Victorian Government Library Service provides information resources to all public servants employed in Victorian Government department and agencies. The centralised service provides a collection of over 400,000 items, a procurement program of electronic resources, lending, training and research services.

Subject specialisations

- Legal
- Humanities
- Health
- General

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Western Sydney Local Health District

Library/information service name	Cumberland Hospital Mental Health Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

Library service description

The Mental Health Library is the major mental health library for western Sydney, providing a library/information service for mental health workers, researchers and students.

CONTACT DETAILS

Manager/main contact	Library Manager
Address	1-11 Hainsworth Street
City/Town	Westmead
State/Territory	NSW
Post code	2145
Email	WSLHD-CumberlandLibrary@health.nsw.gov.au
Phone	(02) 9840 3503
Website	www.wslhd.health.nsw.gov.au/Education-Portal/Library/mental-health-library-cumberland

Subject specialisations

- Mental Health
- Psychiatry
- Psychology

Skill sets offered to users

- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	eBooks, Journals, eJournals, Electronic databases
Library Management system	Spydus (Civica)
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Wildflower Society of WA (Inc.)

Library/information service name	Honor Venning Library
Service type	Sole library serving the organisation/department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Kerry Smith, Honorary Librarian
Address	WSWA (Inc), PO Box 519
City/Town	Floreat
State/Territory	WA
Post code	6014
Email	enquiry@wildflowersocietywa.org.au
Phone	(08) 9383 7979
Website	www.wildflowersocietywa.org.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

N/A	N/A
Opening hours with staff assistance	Tuesdays & Thursdays (when the Society Office is open), and the first Saturday afternoon each month except January
24/7 access to electronic resources	No
Formats offered	Books; Society reports, maps
Library Management system	ACCESS database
Classification system/s	basic UDC
Curated services	Occasional articles in Society Newsletter
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

The WSWA celebrated its 60th birthday last year and the library has been in existence in one form or another for some 40 ish years. It serves the Society members of all ages.

Subject specialisations

- native flora of Western Australia/Australia

Skill sets offered to users

- N/A

Women & Newborn Health Library

Library/information service name	As above
Service type	Borrowing library (free)
Service location	WA

CONTACT DETAILS

Manager/main contact	Renae Clement
Address	King Edward Memorial Hospital Women & Newborn Health Library
City/Town	Subiaco
State/Territory	Perth, WA
Post code	6008
Email	kemh.hl@health.wa.gov.au
Phone	(08) 6458 1100
Website	kemh.libguides.com/wnhl

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1 FTE
Opening hours with staff assistance	Monday - Friday 9am - 12pm and 1pm - 3pm
24/7 access to electronic resources	No
Formats offered	books, DVD's, Magazines
Library Management system	Sierra
Classification system/s	NLM Classification Scheme
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

The Women and Newborn Health Library (WNHL) is a consumer Library located on the ground floor of King Edward Memorial Hospital (KEMH) in Perth. Patients of the hospital as well as family, hospital staff and the general public within WA are eligible to borrow from us. We have a large collection of pamphlets, books and DVDs on all aspects of women's and newborn health. Information is also available in over 40 languages. Our services include free WiFi access, assisting you in finding good quality health information, providing a breastfeeding area and DVD viewing facilities and a comfortable seating area with magazines and newspapers.

Subject specialisations

- Women's health
- Pregnancy
- Childbirth
- Infant care

Skill sets offered to users

- Sourcing health related information in various languages
- Subject specific information
- Training for users
- Health pamphlets including many specifically written for Aboriginal clients

Women & Newborn Health Service (WNHS) Medical Library also known as King Edward Memorial Hospital (KEMH) Medical Library

Library/information service name	WNHS/KEMH Medical Library
Service type	Main library with one or more branch libraries in other locations
Service location	WA

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

CONTACT DETAILS

Manager/main contact	No Manager; enquiries assigned appropriately.
Address	PO Box 134
City/Town	Subiaco
State/Territory	WA
Post code	6904
Email	kemh.library@health.wa.gov.au
Phone	(08) 6458 1499
Website	kemh.libguides.com/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	Our 'branch' library is the Women & Newborn Health Library (for visitors & patients) Abbreviation: WNHL URL: kemh.libguides.com/wnhl

OPERATIONS

Librarians	3
Library Technicians	1
Other	Occasional temps on contract
Opening hours with staff assistance	Monday - Friday 8:30am - 4:30pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, DVDs
Library Management system	Sierra
Classification system/s	NLM Classification Scheme
Curated services	Alerts, LibGuides

Library service description

Beginning as early as 1956 in our major tertiary hospital (KEMH/WNHS), **KEMH Medical Library's** collection focus is around obstetrics, gynaecology and neonatology. It provides information to *WNHS staff & students* to support clinical decision-making, research and study.

The **Women and Newborn Health Library** serves patients and public visitors (see entry on page 56).

Subject specialisations

- Obstetrics
- Gynaecology
- Neonatology

Skill sets offered to users

- See website

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	NSW, QLD, SA, TAS

CONTACT DETAILS

Manager/main contact	Emma Datson
Address	yourtown Business Centre, Suite 5, Cordova Street
City/Town	Milton
State/Territory	QLD
Post code	4064
Email	library@yourtown.com.au
Phone	(07) 3867 1330
Website	www.yourtown.com.au (Library does not have publically available address)

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Not available to public users
24/7 access to electronic resources	Yes
Formats offered	Books, Journals
Library Management system	Koha
Classification system/s	Internally designed subject based
Curated services	Newsletters, LibGuides, Intranet SharePoint pages
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

yourtown's mission is to enable young people, especially those who are marginalised and without voice, to improve their quality of life. charity with services young people can access to find jobs, learn skills, become great parents and live safer, happier lives. We focus our services on 0-25 year olds and provide material to help support our mission and staff professional development.

Subject specialisations

- Psychology
- Social work
- Mental health
- Suicide and self harm
- Drug and alcohol

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp



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