

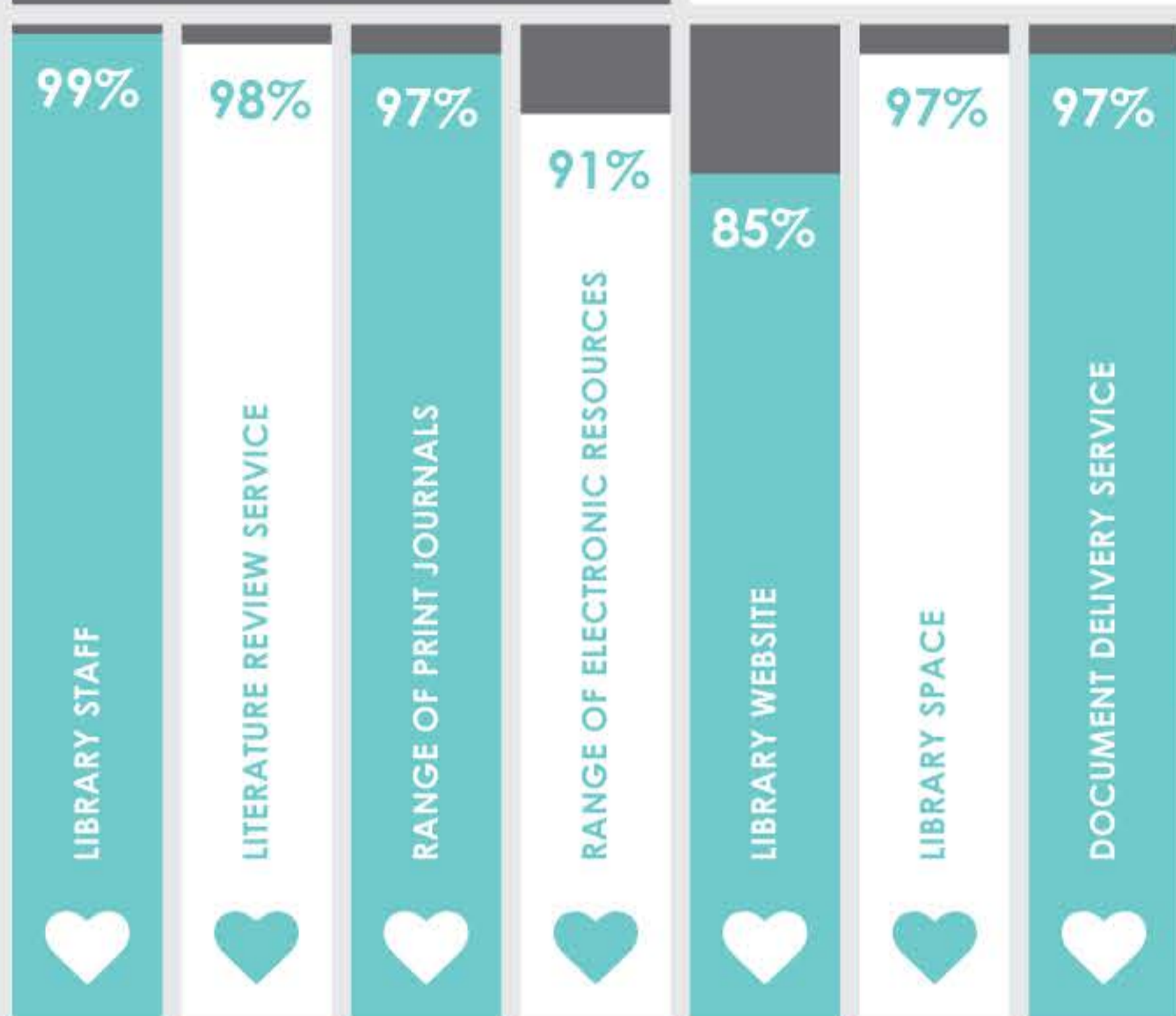
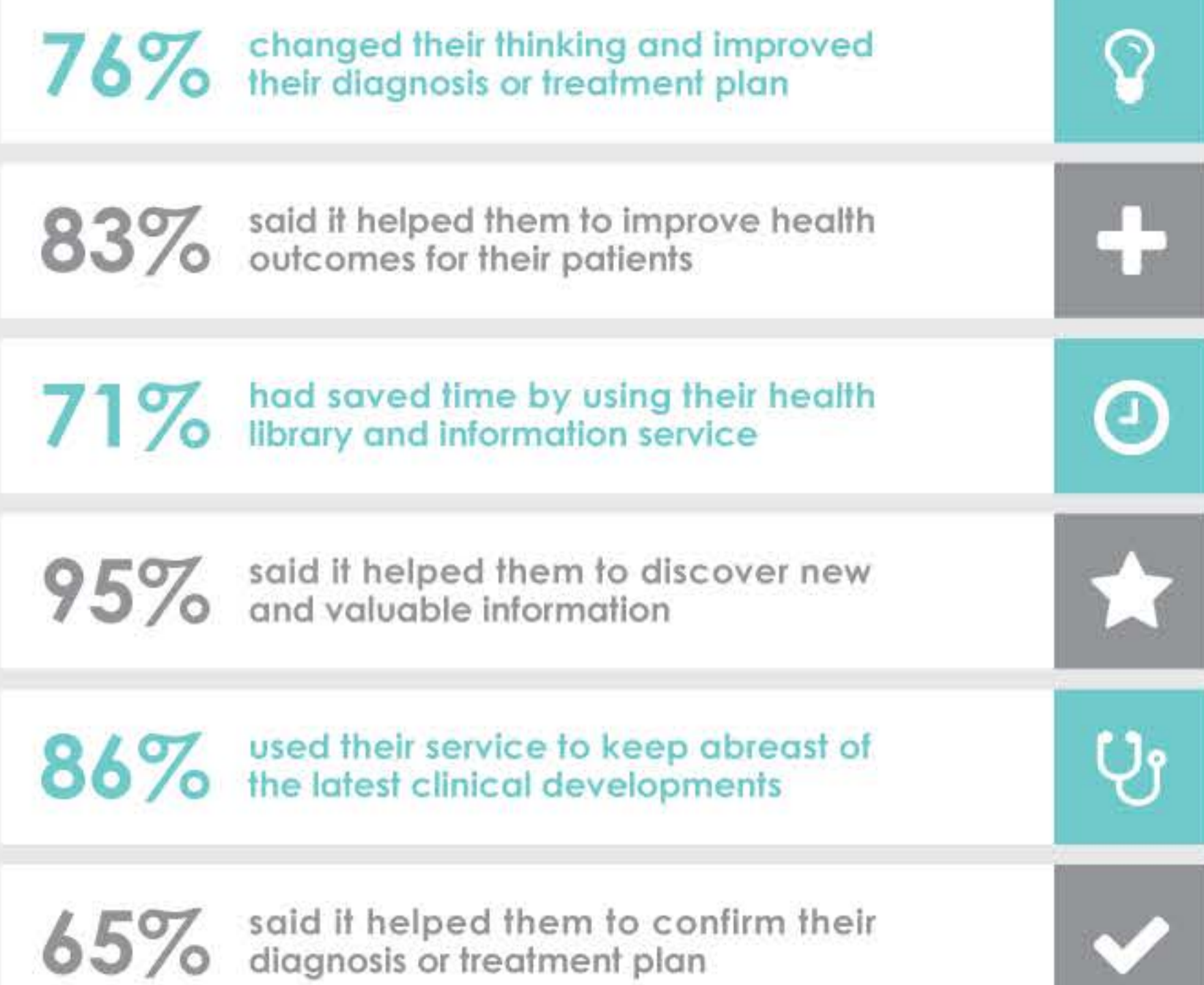
WORTH EVERY CENT AND MORE

An independent assessment on the return of investment of health libraries in Australia



THE VALUE OF SERVICES

Healthcare professionals were asked how they thought their use of library and information services had helped them over the last year...



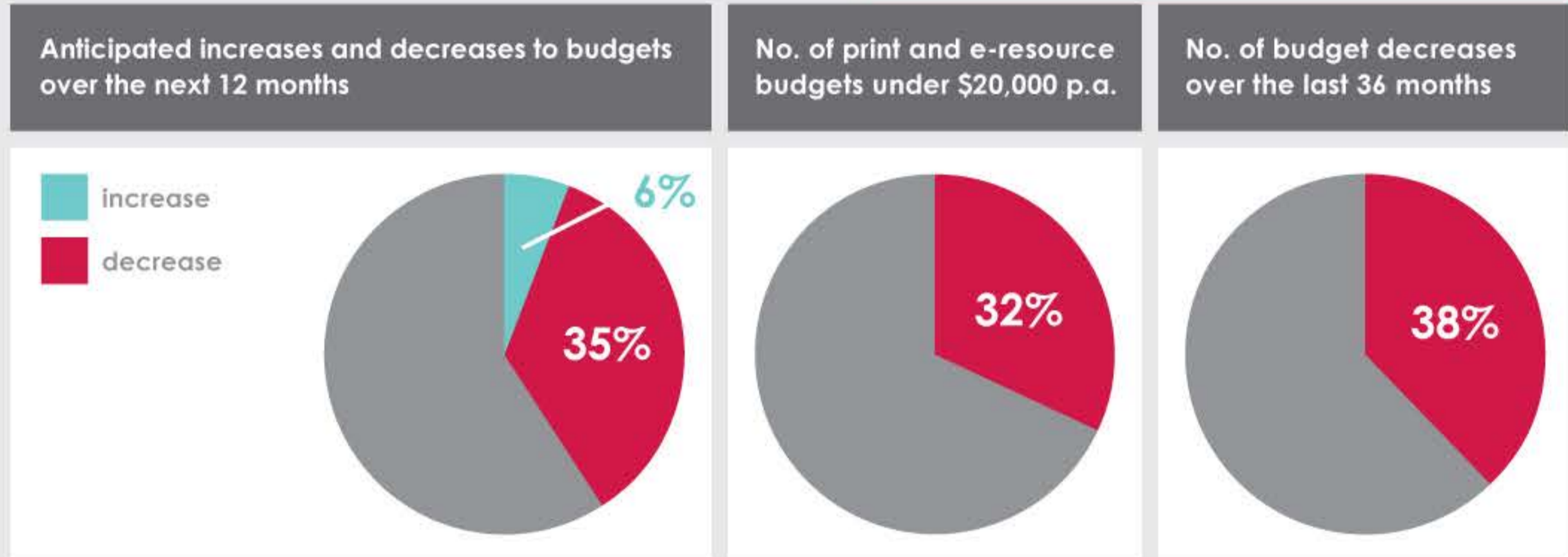
SATISFACTION LEVELS

as rated by service users...



HOWEVER

Despite their clear value and the high satisfaction level these services provide, they still face budget and staffing cuts...



DESPITE THE FACT THAT:



Library and information service users support more staff and longer opening hours

AND Users and library and information service professionals see the continuing need for print books and journals

But library and information service professionals remain concerned about a number of issues:

- visibility of the service in a digital environment
- the lack of understanding of the value of the service at senior level
- reduced staff hours adversely affecting the delivery of services
- uncertainty about the future of library and information services

The investment in these services is just 0.1% of the recurrent expenditure in Australian hospitals

WITH AN INDICATIVE RETURN OF

A modest move upwards would unleash the potential for significant incremental benefits.

\$9 FOR EVERY DOLLAR INVESTED

IT MAKES SENSE for Australian organisations to look again at their health library and information expenditure

FOR MORE INFORMATION, PLEASE VISIT:

Health Libraries Inc.
www.hlinc.org.au

Australian Library and Information Association
www.alia.org.au

