

# HLA NEWS

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## Improve your literature searches with the new SMART SEARCHING MODULES

Sarah Hayman reports on SMART SEARCHING, a free set of online self-paced modules for librarians and researchers who want to enhance their literature searching skills. The resource was developed by CareSearch Palliative Care Knowledge Network, with support from Flinders Filters and Health Libraries Australia as an outcome of the ALIA HLA/HCN Health Informatics Innovation Award in 2012.



The Smart Searching modules provide tips and tricks to enhance literature search

techniques for librarians and researchers, especially in the health sector, who are interested in developing and testing their search strategies.

In 2012, I and the CareSearch team were fortunate to receive the HLA/HCN Health Informatics Innovation Award, recognising the work CareSearch has done in developing topical search filters<sup>1</sup>. We decided that we would use the award to develop a free online resource that would be an evidence-based approach to searching itself. The approach we have developed is designed to help librarians (and interested researchers) to improve their literature searches but also, importantly, to be a way to provide some evidence of the effectiveness of their searches.

It is highly applicable to the health sector, where literature searching is such a key feature of the information work that health librarians undertake, and we have provided examples of searching the medical literature. However it is an approach that it is widely applicable to literature searching in other subject areas and we hope it will be useful beyond the health sector.

The tips and methods we suggest are derived from the detailed model we use at CareSearch to develop the topical search filters we create and publish<sup>2,3,4</sup>. It would not be

possible to teach the full model in a resource like this, but we have taken elements of our process and generalised them.

The resource, called *Smart Searching: Logical Steps to Building and Testing Your Literature Search*, can be found at <http://sites.google.com/site/smartsearchinglogical/home>

The resource is in four modules, which follow logically on from each other, but could also be worked through separately. Each module describes the process,

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Join the discussion about this article or other issues relating to health librarianship by emailing the Editor at [HLA\\_News@hotmail.com](mailto:HLA_News@hotmail.com)

demonstrates how it might work with a scenario and then provides a small quiz. The four modules deal with the four main methods we suggest:

- Collaboration with subject experts
- Development of a sample reference set
- Term identification through frequency analysis
- Testing performance of candidate search strategies

We suspect that these approaches are very likely already being used to some extent by reference librarians but perhaps not always recognised or formulated as we suggest here. The methods can be adapted and only partially adopted, as people see fit and find useful for their own circumstances. Introducing any element of testing and feeding the test results back into search improvement will be valuable.

We also believe that applying an evidence-based approach to our literature searching will strengthen librarians' knowledge about their own expertise. This will provide evidence to support the presence of librarians in systematic review teams, and for individual librarians to use in demonstrating effectiveness. It is vital to understand how effective a search is when medical decisions may depend on its results.

The resource is free to use and self-paced, available online. A logon is not required.

Health librarians have a high degree of skill in literature searching and we hope this will provide a way not only to enhance it but also demonstrate it.

I would like to acknowledge the contribution of my colleague Yasmine Shaheem for significant assistance with editing and ideas and scenario development. Thank you too to the expert advisory group who provided very valuable suggestions for final improvements to the modules before publication. We are very grateful for the support from CareSearch and Flinders Filters for this project, and to ALIA HLA and HCN for the award that inspired and facilitated the resource development.

I am pleased to be able to report that in the first four days after the website was released, Google Analytics showed there have been 708 sessions from locations worldwide (see Figure 2).

We would be pleased to receive comments and suggestions.

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FIGURE 1 – Smart Searching landing page.

Country / Territory ?	Acquisition
	Sessions ? ↓
	708 % of Total: 100.00% (708)
1.  Australia	226 (31.92%)
2.  United States	150 (21.19%)
3.  United Kingdom	122 (17.23%)
4.  New Zealand	72 (10.17%)
5.  Canada	58 (8.19%)
6.  Norway	16 (2.26%)
7.  Netherlands	13 (1.84%)
8.  Sweden	13 (1.84%)
9.  Ireland	4 (0.56%)
10.  India	4 (0.56%)

FIGURE 2 – Google Analytics, sessions by country, 30 May 2014.

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# CONVENOR'S FOCUS

HLA News opens the gate • Speakers confirmed for Health Stream at ALIA National Conference •  
COLLABORATION update – joint conference with HLInc • Introducing your new HLA Executive



Every year HLA organises at least one major professional development event. This year is the exception – we are holding two days of events!



Firstly, some exciting news – at our last Editorial Board meeting we decided to bite the bullet and make HLA News an open access publication, in line with our profession's principle of 'freedom of access to information'. This is a strong move and has been foreshadowed by our review and options paper about future directions for HLA News. Two distinct purposes for our publications emerged, and we decided to create two vehicles to fulfil these different but complementary objectives. Firstly, HLA News will continue to function as the main communication bulletin for the national HLA group, as well as showcasing and providing the historical record of achievements of health librarianship in Australia. Secondly, we decided to initiate a more timely and regular alerting service which would provide a concrete benefit of membership (the monthly HLA eNews, sponsored by OCLC, is delivered directly to our members' inboxes). We are also aware of the potential of social networking tools for two-way communication with and between our members and communities, and will aim to develop our social media presence in the near future. Of course our ability to continue to publish our journal is dependent on the support of our sponsors and advertisers. We are currently without a sponsor, so if any vendors are looking for an opportunity to expand your audience in the health sphere, then this freely available, high quality, focused publication may present you with a unique opportunity.

Every year HLA organises at least one major professional development event. This year is the exception – we are holding two days of events!

## REGISTRATIONS ARE NOW OPEN

**Day 1. The Health Stream** will be held on Thursday 18 September, the final day of the ALIA National conference. The morning session focuses on the theme of consumer health information. Invited panelists include the President of the Special Libraries Association, Kate Arnold, and four presenters from health libraries and public libraries who all have different experiences and initiatives to draw on.

The afternoon sessions will explore the topic 'Emerging roles for health librarians and changing models of library service delivery in health and medical research'. There will be five presentations from health librarians in academic, hospital and online information services:

*Poles apart, or a natural fit? Health librarians in the research environment*  
**Cecily Gilbert** and **Kathleen Gray**, University of Melbourne

*Emerging roles for academic health librarians in research support*  
**Fiona Murphy** and **Sharon Karasmanis**, La Trobe University

*Opening the doors of perception – reinventing an alcohol and drug information service*  
**Sarah Petchell** and **Anna Gifford**, Australian Drug Foundation

*Base camp to summit: a collaborative approach to building skills and providing support in the area of evidence based practice*  
**Diana Blackwood** and **Jayanthi Joseph**, Curtin University

*Bridging the gap between technical possibilities and legal responsibilities*  
**Fiona Russell**, **Alice Fahey**, **Caitlin Savage** and **Chrissy Freestone**, Deakin University

The abstracts are on the program website now. To register for this event go to: <http://nationalconference2014.alia.org.au/>

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**Day 2. A conference jointly organised with HInc** will be held at the State Library of Victoria on Friday 19 September, exploring the theme of Collaboration. Presentations and posters will highlight examples of successful case studies, programs and projects. For further information or to register visit <http://www.trybooking.com/ENTG>

On the professional development front, we have also recently announced three exciting initiatives:

- A free, online self-paced set of modules for librarians and researchers who would like to enhance and test their literature searching skills, created by CareSearch Palliative Care Knowledge Network, with support from Flinders Filters and HLA. The modules, called 'Smart Searching: Logical Steps to Building and Testing Your Literature Search', are profiled in the lead article of this issue. Smart Searching was released on Sunday May 25th, 2014 to mark both Library and Information Week (19-25 May) and National Palliative Care week (25-31 May) in Australia.
- As a result of feedback from our members, the proposed 'Essentials in Health Librarianship' course will be developed as an online course in conjunction with QUT, to be delivered early in 2015. It is intended that this will become part of a post-graduate specialist program of study.
- The online Journal Club we launched in the last issue of HLA News has had a great response, with 24 participants signing up immediately! For more information about this initiative you can contact Catherine Voutier or Suzanne Lewis (see the full Executive contact list from the HLA webpage <https://www.alia.org.au/groups/HLA> – an abridged list is included on this page) who are jointly convening the Club with the assistance of Caroline Yeh and Sarah Hayman.

As I indicated in my last 'Convenor's Focus' we have widened up our Executive to accept nominations from four new members to take us to a full complement of thirteen, with a nice spread across the portfolios and nearly all states. We are very pleased to welcome our four new members to our HLA Executive:

**Suzanne Lewis** who is actually returning after a couple of years' absence and has selected the Professional Development/Education portfolio as her area of interest). Suzanne is the Library Manager, Central Coast Local Health District, NSW.

**Diana Blackwood** is the Faculty Librarian, Health, Curtin University, Western Australia, and will also be involved with the Professional Development/Education portfolio.

**Lyndall Warton** is a Liaison Librarian, Charles Darwin University, Northern Territory, and has agreed to become the Assistant Editor, for our publications, as part of her activities in the Publications and Communications portfolio.

**Jeanette Bunting**, Librarian, Ramsay Health Care, Joondalup, Western Australia, is interested in marketing and will be involved with the Demonstrating Value portfolio.

Each of our new recruits will be featured in the Member Spotlight section, starting with Lyndall's contribution in this issue.

On the topic of Executive roles and partnerships, Catherine Voutier has recently been accepted by the Medical Libraries' Association as HLA's representative, in line with our partnership agreement. This will allow us to liaise more closely with our US colleagues. I will be heading off in early June to the EAHIL conference in Rome, having been invited by their Executive to meet with them and attend the conference. We will be exploring ways of partnering and I will report back on the outcomes in the next issue.

So in summary of the last quarter, plenty happening to set up the rest of the year for an exciting time and lots of opportunities to engage and contribute.

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# HANDING ON THE BATON

Two major Victorian health libraries – the Austin Hospital Clinical School Library and the Walter & Eliza Hall Institute of Medical Research – have new managers, having farewelled significant leaders in recent months. Cecily Gilbert shares insights into their contribution to the professional generally, this sector and to HLA.

With the retirement of Anne McLean in April 2014, Michele Gaca has taken the reins at the Austin Hospital Clinical School library. In Parkville, Wendy Herten is now acting head of Library and Information Management at the Walter and Eliza Hall Institute of Medical Research, after Josephine Marshall's retirement.

Neither Anne nor Jo have sought tributes, but below is some unofficial background about these two veterans.

In preparing this article on Anne and Jo, I've spoken with a number of each person's work associates as well as their professional colleagues. All have applauded their vision, drive, persistence and user focus in developing two very successful health library services. In addition to subject knowledge, their work has required navigating a constantly-changing organisational and governmental environment.

Colleagues have also been keen to honour the enduring contribution by Jo and Anne to professional and collegial spheres. We acknowledge there were earlier leaders, but the roles played by Anne and Jo have been important in these times. The newer generation of health library professionals will benefit from their wisdom. We wish them well in their new pursuits.

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### ANNE MCLEAN

Anne McLean became the third manager of the Austin Hospital library in 1978. Over 36 years she has led its development as a premier teaching hospital library. Major changes in that time include:

- automation: by 1988 the library's catalogue of 10,000 records was online in the URICA database (now running in Spydus/Civica);
- mergers of library services for the Repatriation Hospital, the Royal Talbot rehabilitation hospital and the Mercy Hospital for Women;
- online access to library resources and external access for Austin staff;
- wi-fi in the Library area; and
- innovative use of biennial online user satisfaction surveys.

Anne played a substantial role in the Medical Librarians Section, Victorian Group of the (then) Library Association of Australia in the 1980s, holding executive positions and committee roles (e.g Quality Assurance); in the 1990s she also edited and wrote for the Section newsletter. Following the successful 2003 campaign to retain Victorian government funding for health library resources and the formation of the statewide purchasing consortium VHLC, Anne has held the BMJ Publishing portfolio.

Colleagues have cited Anne's hard work, immense experience, good head for detail, focus on library users, and quietly solid approach. In 2000 she received the Order of Australia for "services to guides; also services to medical librarianship". Clinicians have praised the service offered by the Library, and the rankings it attains in the satisfaction surveys have been consistently high. Physician Dr Christine McDonald, a long-standing member of the Austin's Library Committee, nominates it as "One of the best libraries I've spent time in".

### JOSEPHINE MARSHALL



Jo Marshall worked in academic libraries (including the Monash Alfred Library) before joining the Walter & Eliza Hall Institute Library of Medical Research (WEHI) in 1984. The WEHI Library is a significant, scientific library established in the 1920s serving researchers in immunology, cancer and related fields. As library manager for 30 years, Jo has presided over a major transformation: the Library and Information Management unit is now also responsible for archives, records and information services.

WEHI Library was a pioneer in establishing a networked CD-ROM service to enable scientists to search databases at their desks. Information access has always had a high priority; the library arranged priority-post and air-mail delivery of a range of science journals, in the days before online full-text access was offered. Jo led the conversion of the WEHI Library collection to an online service. Her specialist skills were highly valued by the research staff (many acknowledging her contribution in their publications).

Jo's flair and intelligence were recognised when she was also appointed to projects outside of the Library. For example she participated in curation of the Institute's art collection, and gave significant input to

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Handing on the baton  
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meeting programs and learning arrangements for visiting scientists.

Jo was president of the Victorian group of the ALIA Health Libraries Section in 1992 and 1993, and later held office in the ALIA Victorian branch. One major area of Jo's professional health library activity was in conference planning. She was convenor of the planning committee for the 6th Biennial Australian Medical Librarians' Conference, held in Melbourne in 1985. More recently Jo was a member of the Australian organising committee for the 10th International Congress on Medical Librarianship in Brisbane from 31 August-4 September 2009. Jo chaired the ICML keynote session by Professor Ian Frazer. In addition she helped organise the conference dinner, and MC'd it with great panache.

From a colleague came this tribute: "Jo is politically astute; her leadership style is a breath of fresh air. She displays excellent skills working in committees, and she's a good speaker." Another said: "She's always had her own style, bold and eye-catching; Jo doesn't conform to the stereotype".

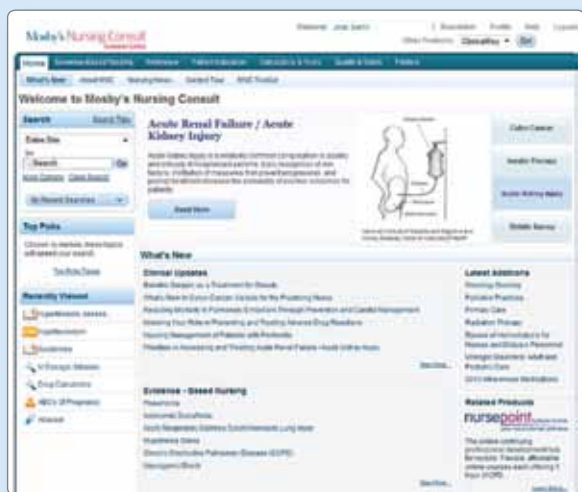
## Cochrane Embase Record Screening

Here is a unique opportunity to get involved with the Cochrane Collaboration by screening EMBASE records to identify RCTs and quasi-RCTs for publication in the Cochrane Central Register of Controlled Trials (CENTRAL). They have developed a web-based screening tool which makes the process quite easy. You can screen as much (or as little) as your schedule allows. This is a great opportunity to learn more about Cochrane and to gain valuable screening experience for systematic review work.

More information can be found at  
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# EMERGING TECHNOLOGIES in MEDICAL LIBRARIES

Ingrid Tonnison from Central Coast Local Health District NSW provides this update on the American Medical Library Association's multi-team systematic review project. Ingrid is a member of the Emerging Technology team.

In May 2013, the American Medical Library Association (MLA) initiated a multi-team systematic review project to assess the level of evidence available to support medical librarianship practice related to key topics. This followed on from a study conducted by the MLA Research Section in 2008 (see <http://www.ncbi.nlm.nih.gov/pmc/articles/PMC3411260/>) and the identification by MLA members in 2011 of the most important research questions facing health sciences librarianship.

Six systematic review teams were formed after a call for volunteers from around the world. I am a member of the Emerging Technology team (MLASR6) and our assignment is to explore the explosion of information and technology in healthcare and thus identify skill sets or information structures that medical libraries will need to continue as strong partners and contributors in the health sciences environment.

Our team has seven American health librarians, plus one each based in Qatar, England and Australia and is led by Patricia Anderson of the University of Michigan. We use the Google Plus suite of communication tools (Plus, Sites, Communities, Hangouts, Drive, Docs). This online collaboration has been working well for the team, although some time zone challenges have arisen for me personally.

To gather insight on the emerging technologies critical to medical librarianship, the team identified forthcoming trends and newly adopted tools through an online survey and two focus group sessions. Firstly we identified tools and technologies of interest to medical librarians and/or their communities, we then collaborated using mind-mapping software to develop a flowchart that shows their relatedness. This map informed trends to explore in the survey and focus groups. The online survey and two Twitter-based focus groups, conducted in summer 2013, were distributed through a variety of media (Twitter, blogging, email), targeting medical librarians and health care leaders.

Based on the results, the team then formed four sub-groups and explored emerging technologies that impact the following settings: traditional librarianship; education and society; healthcare and public health; and the human body. The initial results were recently presented as a poster at MLA14 which also will be presented in England at the CILIP Health Libraries Group Conference in Oxford in July 2014 and in Melbourne at the HLI/HLA Joint Conference in September 2014.

In developing recommended search strategies to identify forthcoming tools, the team will define and prioritise the technologies as most important for

consideration, describe how each is applied in specific environments, and identify the level of knowledge and competencies needed by librarians. A timeline has been established for adoption for each setting, including librarians' roles for those technologies being currently adopted where librarians provide education versus those on the horizon in 1-2 years where skills building and planning are needed, or those in the 'hype' stage where librarians should have an awareness and the ability to track trends.

The next steps this year include further developing and conducting search strategies, writing a report as a white paper and a journal article.

Please contact me or the project lead, Patricia Anderson, for any further information about this very timely project.

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# GRATISNET UPDATE

Now over 30 years old, GRATISNET is an excellent example of shared vision and collaboration within the health sector. The network was born in a climate of rapidly rising interlibrary loan charges in the early 80's and was expressly designed to maximise the use of resources available within the health network. Loans between members are free.

## CODE OF CONDUCT



Gratis was formed on December 6, 1982, with 14 founding members. In 1998 a collaborative project with the University Co-operative Bookshop was launched to implement

this Website, bringing online interactive access to current journal holdings to all participating members. The sponsorship of The University Co-operative Bookshop enabled the establishment of an effective, online, network of participating libraries from all parts of Australia using software developed by Prosentient Systems Pty Ltd. In 2002 Prosentient Systems Pty Ltd assumed the hosting of the Gratisnet website.

The Gratisnet philosophy, aims and obligations can all be found in the Gratisnet National Code of Conduct. It's a good idea to reflect on this document regularly to see if we are meeting our responsibilities as Gratisnet members. A copy of the Code of Conduct can be found under Membership on the home page ([www.gratisnet.org.au](http://www.gratisnet.org.au)). If for some reason you are having trouble meeting your obligations, please do not hesitate to contact your State or National Committee.

Mary Grimmond  
National Gratisnet Co-ordinator,



## The Gratisnet Philosophy

- Gratisnet members believe in the importance of a co-operative and free inter-library lending network, based on the premise that most libraries have something to contribute.
- Gratisnet members believe that co-operation is preferable to charging in that co-operation leads to utilisation of resources which may not otherwise be available.
- Gratisnet members also believe in the importance of sharing the inter-library lending load in an equitable manner and observing a code of conduct embodying consideration for other and good inter-library loans etiquette.



## HLA e-list

Keep up to date with happenings in the Health Information world by subscribing to the aliaHealth elist. To register, complete the online form at: [http://lists.alia.org.au/mailman/listinfo/aliahealth\\_lists.alia.org.au](http://lists.alia.org.au/mailman/listinfo/aliahealth_lists.alia.org.au)

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# MEMBER SPOTLIGHT

## LYNDALL WARTON FAST FACTS

<b>HLA member since:</b> 2014
<b>First professional position:</b> Information Officer – University of Canberra (2002)
<b>Current Position:</b> Liaison Librarian – Charles Darwin University
<b>Education:</b> Graduate Certificate in Legal Studies, University of Canberra, ACT (2012); Graduate Diploma in Library and Information Management, University of Canberra, ACT (2001); Bachelor of Nursing, Monash University, Victoria (1994).
<b>Favourite Website or Blog:</b> TripAdvisor. I'm going to start to follow Mark Pesce <a href="http://markpesce.com/">http://markpesce.com/</a>

### What do you find most interesting about your current position?

Using my health knowledge to assist students. Learning about new technologies and social networking tools.

### What has been your biggest professional challenge?

Transitioning from being a Registered Nurse to a Librarian.

### How did you join Health Librarianship?

I jumped at the opportunity to work as Health Liaison Librarian at Charles Darwin University as it fitted my background and I have had a long-standing goal to become a health librarian. It was a case of right time, right place.

### What was your previous employment background?

I was a Registered Nurse for ten years, working in aged care, disability services, medical/surgical nursing, and I worked for HealthDirect providing a triage and health information service.

I began working in the field of Library and Information Management in 2002. I have worked in numerous roles starting out as Interlibrary Loans Officer, subsequently I worked as the Short Term Loans Manager in the UK. In 2006 I returned to the University of Canberra as sole librarian at NATSEM. I moved to the Australian Bureau of Statistics as Electronic Resources Librarian and then Charles Darwin University as Digital Collections Coordinator for two years. My professional path has been varied and I am enjoying the opportunity to work in my current health focused role.

### What would you do if you weren't a health librarian?

I would be a health researcher or a travel writer.

### What do you consider the main issues affecting health librarianship today?

The majority of my experience as a librarian has been in Academic Libraries and I have experienced

first-hand the issues and trends affecting libraries. It is evident that there are a number of issues affecting Libraries, and Academic Libraries have additional challenges ahead of them. Most libraries domestically and internationally are experiencing the same challenges with an ageing workforce, declining budgets and in more recent times, technological advancements. The fast growing world wide web has meant librarians have seen dramatic changes to content delivery over the past ten to twenty years and this continues to change exponentially.

In Academic learning environments there are the additional challenges that Librarians face with the ever increasing 'External Mode' students and external learning environments. A by-product of this is that more and more students are mature age. This provides additional challenges for the librarian to meet as the support needs of the mature age student are often greater.

As Health Liaison Librarian the issues are comparable, new technologies and 'Apps' provide the clients with more learning tools – but it is often the role of the librarian to promote and support these.

### What is your greatest achievement?

My beautiful daughter Abbey.

### What is your favourite non-work activity?

I am somewhat predictable – reading fiction and travel.

### What advice would you give to a new member of HLA or a new graduate information professional?

Develop a network and find a good mentor. Don't be afraid to ask for help.

### Anything else you would like to share about yourself?

I look forward to contributing to the HLA News in my new role as Assistant Editor.

## Australian Evidence Based Practice Institute in Perth in December 2014

Expressions of interest in attending a fourth Australian Evidence Based Practice Institute in Perth in December 2014 promoted in the last issue were strong. Catherine Clark is now maintaining a waitlist.

As for the previous Institutes, the programme will combine general content in large group engaging lectures, plus small group interactive sessions to practice basic concepts of EBP in able to support services to clients. It will be a three day programme (3 to 5 December plus welcome dinner on 2 December) for librarians to work together in a relaxed and supportive environment at St Catherine's College, University of WA, with tutors from Duke University and Yale University (USA), University of Queensland, NSW Health, Deakin University and Monash University.

The 2014 program will be similar to the 2013 programme, which is available from: <http://ebp.institute.libguides.com/content.php?pid=467165&sid=3825003>

Due to generous sponsorship from MIMS and Wolters Kluwer Health, costs are anticipated to be approximately A\$1,000 per participant for accommodation, tuition and meals. It is hoped that this reduced rate will help to offset some of the costs for travel to Perth.

Expressions of interest can be sent to Catherine Clark, email address [catherine.clark@uwa.edu.au](mailto:catherine.clark@uwa.edu.au) – website and registration details will follow later in the year.



Evaluation of the 2013 Institute showed that 100% of participants who attended would recommend this course to their colleagues. Selected comments include:

“The whole experience was extremely good, well run and very interesting. It met my expectations and more. The tutors were extremely knowledgeable, friendly and easy to approach for information.”

“Residential workshop is really effective way of developing your knowledge in a classroom setting but as well to learn about how others plan to apply their knowledge.”

## HEALTH LIBRARIES

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just a search  
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Working together, OCLC members **explore** original research topics that benefit all libraries. They **share** data, resources and activities in ways that save time and money while improving service for their communities. And, collectively, they **magnify** the vital work that libraries do, representing the sum of all members' efforts.

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## SPEAKERS CONFIRMED – REGISTRATIONS OPEN

# More on the HEALTH STREAM in the ALIA National Conference, Melbourne

Planning to attend the ALIA National Conference in Melbourne this year? It is not too early to start mapping your day – block out 11am to noon to ensure you hear guest keynote speaker Kate Arnold, President of the Special Libraries Association.



### KATE ARNOLD

Kate is President of SLA (Special Libraries Association), a global organisation of information professionals and their strategic partners.

She has over 25 years' experience of information and library work in a variety of sectors ranging from the media (BBC) to the health service (NHS). She is currently Information and Support Programme Lead at Macmillan Cancer Support.

Kate is the first non-North American president of SLA, a sign, she says of "...the importance of the international perspective to the information profession".

This year's ALIA National Conference in Melbourne in September features a health stream on Thursday 18 September. One of the sessions in this stream, a panel discussion on health literacy and consumer health information initiatives entitled *Collaborating on Consumer Health: Recognising Public and Health Library Capabilities*, will be of particular interest to public and health librarians.

Standard 2 of the new National Health Standards for healthcare organisations requires 'active partnership with consumers' and patients and carers are taking more active roles in their health care decisions. Librarians have a role to play in connecting consumers with high quality, relevant, current health information, both within their own sector and in collaboration across sectors.

The guest keynote speaker for this session is **Kate Arnold**, President of the Special Libraries Association, and Information and Support Program Lead at Macmillan Cancer Support. Other panel members include **Jan Richards**, Manager of Central West Libraries, who will discuss the Books on Prescription initiative being implemented at Central West Public Libraries in collaboration with local mental health professionals; **Andrea Curr** who coordinates the drug info @ your library service at the State Library of NSW; **Daniel McDonald**, librarian at the Darling Downs Hospital and Health Service in Queensland, who is developing a public lecture series on popular health topics; and **Mary Simons**, Clinical Librarian in the Faculty of Human Sciences at Macquarie University in Sydney, who has developed a patient information website in collaboration with clinicians at the Macquarie University Cancer Institute. This truly cross-sectoral panel will bring a range of perspectives to the topic of consumer health and there will be opportunities for questions and discussion from the audience.

If you are planning to attend the National Conference mark this session in your conference timetable. It will be held between 11.00am and 12 noon on Thursday 18 September.

Readers will find details of the afternoon sessions on Thursday in the Convenor's report on page 3 of this issue.

Check out the website for the ALIA National 2014 Conference for more information about the rest of the program and satellite events and to find out how to register <http://nationalconference2014.alia.org.au/>



NATIONAL 2014  
conference

15 – 19 September 2014, Pullman Albert Park Hotel, Melbourne, Australia

ONLINE REGISTRATIONS NOW OPEN

# COLLABORATION

## HLI/HLA joint conference 2014

Put a spring in your step and be quick to register for this one day conference in September in Melbourne. A collaboration on the very concept of collaboration, Health Libraries Inc and Health Libraries Australia have partnered to bring you this event the day after the Health Stream at the ALIA National Conference, which will also be held in Melbourne.

**WHEN** Friday September 19th, 2014.

**WHAT** The joint collaboration between HLI (Health Libraries Inc.) and HLA (Health Libraries Australia, the national ALIA health group) is both the context and the theme for the day.

It is generally accepted that 'collaboration is a good thing' but what does this really look like in practice? What are the real costs and benefits to the parties involved? What is the difference between collaboration, cooperation and partnership? What are the critical success factors? The aim of the day is to explore the practical aspects of collaboration through presentations which highlight examples of successful case studies, programs, projects or initiatives which have been evaluated or assessed in some way.

**WHERE** State Library of Victoria  
328 Swanston Street, Melbourne, Vic 3000

**TIME** Registration and Trade Show opens at 8:30am.  
Conference starts at 9:30am

**PROGRAM** Available later in June

**COST** HLI/ALIA Members – \$120; Non-Members – \$165

**REGISTER ONLINE NOW** <http://www.trybooking.com/ENTG>

**CONTACT DETAILS** Gemma Siemensma 03 5320 4455, email: [gemmas@bhs.org.au](mailto:gemmas@bhs.org.au) and Di Carr 03 9696 1210, email: [diannercarr@bigpond.com](mailto:diannercarr@bigpond.com)



**HLA**NEWS  
**DETAILS**

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### Contributions

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Please send by email to the editor  
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