FOLLOWING FRANK
– the vigorous PCEHR debate

The HLA Executive met in Canberra on 25 January and in the evening were able to attend an interactive demonstration of the Model Healthcare Community, a.k.a. the Personally Controlled Electronic Healthcare Record (PCEHR). Bronia Renison reports on a system expected to go live in July.

The virtual guided tour led us through Frank Citizen's journey from his GP's surgery, to the specialist, through diagnostics, pathology, pharmacy, the hospital system and home. As Frank progressed through the health system, information was uploaded to his PCEHR from the various health professionals and services involved in his care. Frank also has the ability to control which information is available via his PCEHR – the record really is 'personally controlled'. His record will be accessible by health practitioners located anywhere in Australia – if Frank has an accident while on holiday in Cairns, his record will be readily available to emergency department clinicians and other health professionals as required.

The system is designed to manage complexities such as multiple work locations of specialists. Forms, referrals,

prescriptions etc. are sent electronically and once data is uploaded, Frank may view his Shared Health Summary online. Customised Australian SNOMED clinical terminology is used. The PCEHR is an integrated system which is additional to existing records, and is expected to deliver safer and more efficient health care. The system is set to go live in July.

As health librarians, we were very interested to see a link to HealthInsite in the top corner of one screen – perhaps other health information resources could be co-located? More equitable access for health professionals to clinical knowledge resources at the point of care could lead to better outcomes for patients and consumers. This is the thrust of the National EHealth Strategy's statement about the establishment of National Health Knowledge portal/s. http://www.nehta.gov.au/about-us/strategy

Opinions on the PCEHR are multifaceted. Some seize every opportunity to criticise the changes. A very vocal GP attended the same demonstration

as we did. His concerns included: the risks of his own database being corrupted; lack of accuracy in the record from multiple practitioners; the ability of the patient to 'hide' information from view; reliability of the internet; and the ability of psychiatric or drug dependent patients to manipulate health providers. He was particularly concerned that diagnostic test results may be available directly to the patient via

FROM YOUR
CONVENOR

Welcome to the March 2012 issue of HLA News.

By the time you read this first issue of HLA News for 2012 the Christmas/New Year break may seem like a distant memory. If, like me, you work in a hospital library, you will have welcomed and orientated new interns and medical students. Colleagues in academic libraries will have conducted numerous orientation and information literacy sessions for new students. And for all of us the 'down time' seems to get shorter and shorter. However there is much to look forward to in 2012.

This issue of HLA News is the first for our new editor, Jane Orbell-Smith. In my last convenor's report I thanked Melanie Kammermann for the tremendous job she has done as HLA News editor since 2006. In this report I would like to welcome Jane to the role and thank her for taking on this important HLA activity. I'd also like to thank Helen Giltrap for continuing in the role of sub-editor, providing important continuity and an expert eye for detail. Melanie will be continuing as an HLA executive member, so we will not be losing her expertise and experience.

The rest of the HLA executive remains unchanged for 2012. I am continuing as Convenor, Cheryl Hamill as Secretary and Ann Ritchie, Kathleen Gray, Bronia Renison and Sharon Karasmanis as executive members. Bronia also continues in the role of Anne Harrison Award administrator. Laura Foley continues as Treasurer, with a gradual hand over of duties to Sharon Karasmanis who will take on the role fully in 2013. Thank you to all the executive members for their hard work on behalf of you, the members. They are an incredibly knowledgeable and dedicated group of people.

Your Health Libraries Australia Executive met in Canberra at the end of January for a strategic planning meeting. Usually the HLA Executive meets by teleconference or in breaks at conferences. So being able to meet face to face was a wonderful opportunity for an intensive and highly productive day. Two of the Executive who were unable to attend in person participated via Skype and persisted despite some technical difficulties. We were hosted by ALIA at ALIA House and well supported by the staff there. The agenda covered the main portfolio responsibilities of HLA including research, professional development, networking and collaboration, advocacy and promotion. A list of critical issues was generated, and an action plan prioritising and addressing these issues was created. A strategic plan for HLA for the next five years will be posted on the HLA website for comment shortly. Priorities for 2012 include some regular HLA activities – HLA News, a professional development day, the HLA/HCN Health Informatics Innovation Award and the Anne Harrison Award – as well as a focus on implementing the recommendations of the Health Librarianship Workforce and Education Research project contained in the report released in 2011 (http://www.alia.org.au/groups/healthnat/pubs/ReportMay2011).

The recommendations cover several priority areas for health librarianship in Australia including advocacy for the profession with Health Workforce Australia and ongoing liaison with the Australian Health Informatics Education Council. Another major area of activity is development of a framework of competency based standards for health librarianship that will form the basis of a program of study including a specialist postgraduate certificate and a three-year cycle of professional development activities underpinning certification and revalidation. Several of the HLA executive met with ALIA staff and Board member Julie Rae to discuss how a three-year CPD program for health librarians could be implemented within the existing framework of the ALIA CPD Scheme. Watch this space for details and, in the meantime, if you are not a member of the ALIA CPD scheme I urge you to join. I have been a member of the scheme since 2002 and I can assure you that it's easy to meet the requirements. The online recording interface is simple to use and a valuable way of keeping track of your professional development activities. Check out the details of the scheme on the ALIA website (http://www.alia.org.au/education/pd/).

One way to ensure your professional development is on track is to attend the HLA Professional Development day in 2012. This event is being organised as a satellite event of the ALIA Biennial conference in Sydney in July. The professional development day will be held on Tuesday 10 July at the Garvan Institute in Sydney, hosted by St Vincent's Hospital Library. The program for the day is still under development but will focus on librarians' involvement in systematic reviews. Keep an eye on the conference website (http://conferences.alia.org.au/alia2012/workshops.html) for more details, to be released shortly.

A library technician's view on presenting a
FIRST TIME CONFERENCE PAPER

Lyn Grevsmuhl reports on the 2011 ALIA National Library and Information Technicians Conference, Back to Basics, in Perth and chronicles her own experience as a first time conference presenter.

I came, I saw, I conquered.

I stepped onto the podium. I positioned my notes on the lectern. I checked that my computer with its PowerPoint presentation slides was set. I took a deep breath. I looked up. I saw library technicians filling the room. I saw many strange faces. I saw several smiling friendly faces. I smiled. I began talking.

This, my first presentation, at my first Library Technicians Conference in Perth in September 2011 was underway. The subject of my paper: Job Sharing: a flexible way to manage a library technician's duties, was very familiar to me as I work in a job share role of three days a week, and have done so since mid 2010.

Prior to imparting my knowledge to the audience, I had been at the Conference for two days and on my first day, made an instant rapport with three library technicians from the University of Tasmania. These ladies unhesitatingly offered me encouragement after they knew I was to present a paper for the first time. This ready friendship exemplified an important aspect of the Conference, that of networking and comradeship. This friendship also has endured as I keep in constant contact with one of the technicians. And due to my new found friend's support, I was finally happy that I had volunteered to write and present my first paper!

The Conference enabled me to network with a diverse range of library technicians from a diverse range of libraries. The experience and knowledge gained from other technicians has been a valuable contribution to my current position at the Townsville Health Library.

The array of different presentations by the other library technicians were interesting, relevant and thought provoking,

ABOVE Lyn Grevsmuhl delivers her first conference paper in Perth.

some even remarkable as with the presentation by one library who had to reclassify all items after a flood devastated their library collection. Listening to other presentations also made me thankfully realise that my delivery was of an appropriate standard and interest.

The guest speakers presented an outstanding variety of topics, and one in particular, Sarah Garnett, who founded the Benjamin Andrew Footpath Library, was so inspiring that she was given a standing ovation and moved many to tears. Another speaker, Rachel Green, who presented, Networking conversations guaranteed: meet, greet and speak with ease, set the room alight with her enthusiasm, knowledge and interaction with the audience. The calibre of the guest speakers and their presentations are to be commended.

The library tours were another aspect of the Conference that provided further insight into how other libraries operate and their facilities. My library tour was to the spectacular South West where I toured the Bunbury Public Library and the Bunbury Senior

High School Library. Many tours were conducted at the same time, resulting in a smaller number of delegates on each tour, thereby allowing for closer networking opportunities. And the lunch at the Capel Vale winery certainly evoked closer networking connections!

The social aspect of the Conference created a further feeling of cohesion with others in the same field of work and interests. A room full of approximately 300, the majority ladies, dancing wildly in the Grand Ballroom of the Perth Hyatt Hotel, was a sight to see! And one to enjoy which we all did!

The dinner held for those attending the library technician's conference for the first time was also a great networking opportunity and afforded many laughs.

The venue and State that the Conference was held in was an education for many, particularly those who had not been to Perth. The Pan Pacific Hotel hosted the Conference and their professional and helpful service is to be applauded and though it did not stop us, many of us bemoaned

Editor's NOTE

This is my first issue as the new Editor of HLA News. I am privileged to have the position although, I don't think I realised how different it would be jumping from years of being a reader to pulling together a complete issue! As Suzanne Lewis (HLA Convenor) reflects on the HLA Executive Planning Day in her Report, I too am inspired by our Members and have received ideas for future issues. I see this as my biggest challenge, sourcing interesting and relevant articles for you, our readership. Don't be surprised if in the future I call on you!

I can not move on without sincerely thanking our previous Editor, Melanie Foti. For years Melanie has done a fantastic job, pulling together a range of great articles. She has also been extremely supportive in my moving into the position making my job considerably easier. I would also like to acknowledge the rest of our publishing team, Helen Giltrap, our sub-editor, and Jojo Fuller, our desktop publisher, and of course, our sponsor RMIT Publishing.

This issue sees us introduce some new sections: Member Spotlight; Topical Bytes, Web Wanderings, and, by special request, a crossword puzzle. Health Libraries Australia Executive member Ann Ritchie, is our first contributor to Member Spotlight. Ann has a wealth of experience and I was delighted when she said how much she enjoys reading about others and would willingly participate herself. Initially we will spotlight our HLA Executive so you can find out a bit more of their motivations and interests.

Our second new section, Web Wanderings, will bring you current happenings and items of interest sourced from the Internet. Topical Bytes will feature a health topic and detail where you can access quality information relating to the topic. Our first topic is timely, with the beginning of the study year, and looks at resources for supporting study.

I extend my thanks to Rolf Schafer for his moving tribute to Kay Vincent. Kay was an active former member of the health libraries community. Kay passed away in early January after an extended battle with cancer. I pass our commiserations to her friends and family.

On a happier note, I hope you enjoy our authored articles, the new sections of HLA News, and the regular updates on upcoming events.

Jane Orbell-Smith AFALIA (CP)
HLA News Editor
hla_news@hotmail.com

Anne Harrison Award 2012 – now open

The Anne Harrison Award for 2012 is now open. This year, the prize money has been increased to $5,000. Applications for the biennial Award are invited from all Australian health library and information professionals.

Funding is available for:

1. Research projects that will:
   • increase the understanding of health librarianship in Australia, or
   • explore the potential for the further development of health librarianship in Australia.

or

2. Projects to enrich the knowledge and skills of Australian health librarians, to help support:
   • an approved course of study or study tour, or
   • a publication in the field of Australian health librarianship, or
   • continuing education courses, including meeting the expenses of overseas speakers.

Applicants are not limited to ALIA members or to librarians, provided proposals meet the objectives of the Fund.

For further information on the Award and application guidelines please visit www.alia.org.au/awards/merit/anne.harrison

Applications close on Tuesday 10 April and will be assessed by the Award Administrators. The successful applicant will be announced on the aliaHealth discussion list and presented with the Award at the HLA professional development day in Sydney, 10 July 2012.

Kaye Lasserre won the award in 2010. Reports on her project, "Expert searching by health librarians", were published in HLA News in September and December 2011. Look for the second part of her report in the next issue of HLA News.

The Award administrators are: Bronia Renison, Secretary, Anne Harrison Award awards@alia.org.au; Jane Orbell-Smith; and Kathleen Gray.

Current administrators or HLA Executive members are ineligible to apply for the Award.

A CHANGE OF PACE

Sue Grimes, well-known Library Manager at Nepean Hospital (NWHS), has recently retired.

Sue Grimes commenced as Library Manager with Wentworth Area Health Service in January 1997, having previously held positions with Veterans Affairs and Department of Defence.

Many colleagues will know of Sue's long-standing commitment to the profession – and to the professional welfare of library staff in particular. She has held offices with GRATIS and HLA and ALIA NSW Branch, has participated in numerous committees and was always active networking with other NSW Health librarians. She especially enjoyed a brief secondment to the NSW Health Library in 2004. Our very successful relationship with the Sydney University Medical Library has largely developed due to Sue's willingness to work with other libraries for the benefit of our clients.

Sue was particularly passionate about the professional welfare of Library staff and energetically contributed to this end, including being a dedicated member of the Professional Vocational Committee. This same

passion was reflected in her involvement with the HSU as a Nepean delegate.

Sue has made a long-standing and valuable contribution to the Nepean Hospital Library Service as it is today. We have moved through several different area identities since 1997 – WAHS, SWAHS and now NBMLHD – but have remained a prominent and respected service across the area. She was involved in the commissioning of the current Library on Level 5, South Block – a far cry from its earlier home in a hot and crowded demountable

located where East Block now stands.

Since moving into the current location in 1999, Sue has been supported by the Library staff in developing and maintaining a comprehensive and highly professional library service for the Area's staff. The Nepean Library team have been working together for over 12 years. Apart from Isabel Watson's retirement in 2010, this small team has remained constant and committed under Sue's leadership. This is no doubt one of the factors that has contributed to our reputation as a highly professional and friendly service.

The decision to retire is never easy and we know that Sue gave this considerable thought. Whilst we will miss Sue, we wish her well and thank her for her great contributions to our library service and to our profession.

Margot Drake

Reading this issue of HLA News also counts towards your CPD; professional reading attracts one CPD point per hour, for a maximum of ten points per year. This issue contains an article from Lyn Grevsmuhl from Townsville Health Library on her experience as a first-time presenter at the ALIA National Library and Information Technicians' Conference held in Perth in September last year; a report from Bronia Renison, also from Townsville Health Library, on a demonstration of the Personally Controlled Electronic Health Record (PCEHR); a new regular feature, Topical Bytes, which will focus on current LIS research and highlight articles of interest; and a

report from our UK correspondent 'Anonymous'. There is also lots of information about upcoming awards and activities including the Anne Harrison Award, the HLA/HCN Health Informatics Innovation Award, the Medical Library Association's (MLA) call for papers, and the upcoming FOLIOz course BREAKOUT: extending the health LIS professional role – skills and strategies. As you can see, there is much to keep you entertained and informed in this issue – enjoy!

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HEALTH LIBRARIES

more than just a search engine!

TOPICAL BYTES
Supporting Academic Study

This is the first Topical Bytes, a series linking you with quality health information sources.

The topic this issue is supporting academic study. The following references come from the British Journal of Nursing, however, the skills discussed are transferrable to any discipline and are timely given the recommencement of the academic year.

John Fowler published a 12 part series on writing for professional publication. He works through the entire writing process and it is an excellent starting point for those of us that may be considering writing. Topics include "Motivation", "Subject Matter", "Following Journal Guidelines", "Supporting your Statements", "Creating Interest", "Writing the Abstract", "Structure and Presentation", "Targeting the Right Journal", "Client Case Studies", "Project Reports", and, "Conference Abstracts". (Source: Fowler, J. (2010-2011). "Writing for professional publication." British Journal of Nursing, v.19 (16) 2010 – v. 20 (8) 2011.)

Another series of articles by Kerri Wright, discusses development of writing skills for students. This is particularly useful for our clients who are returning to study after a break – a how to get back into study again. (Source: Wright, K. (2010). "Simple writing skills for students: Parts 1 & 2". British Journal of Nursing, v.19 (11, 17).

Kerri Wright in conjunction with Paul Street and Mamood Gousy, have also written an article on supporting discussion through use of the literature. This is a valuable tool for those studying and also for library professionals in understanding how the references we source can be applied to support or refute a specific argument. (Source: Wright, K., Street, P., Gousy, M. (2011). "Academic skills: using literature to support your discussion". British Journal of Nursing, v.20 (2).

Mark Wareing authored two articles exploring the use of vignettes in work based learning. Mark's thesis is that vignettes are a viable alternative for presenting data providing participants with a far more interesting methodology and interpretation. (Source: Wareing, M. (2010). "Using vignettes to explore work-based learning: Parts 1 & 2". British Journal of Nursing, v.19 (17-18).

FROM OUR 'UK CORRESPONDENT'

Government REFORM of Health Service UNDER THREAT

It's gloves off in the UK, with criticism of the controversial Government sponsored Health Bill loud and public. Opponents include The Royal College of GPs, the British Medical Association, the Royal College of Nursing and the Royal College of Midwives. All are calling for the reforms to be scrapped, arguing that they 'threaten irreparable damage to care'.

The Royal College of GPs has called for the Government sponsored Health Bill to be scrapped, so heaping more pressure on the current controversial reforms in England. In doing so, it becomes the first of the medical royal colleges to move to outright opposition. The College said the reforms had to be scrapped because it threatened irreparable damage to care. Similar criticism was made by the British Medical Association, the Royal College of Nursing and Royal College of Midwives. But the RCGP stance is significant because GPs are thought of as being the main beneficiaries of the reforms as they would get direct control over how NHS funds are spent. Its main concerns are about competition and increased bureaucracy. RCGP chairman Dr Clare Gerada said that the bill would "turn the National Health Service into thousands of different health services, all competing for the same patients, the same knee, the same brain, the same heart. Patients will find their care will be fragmented, it will be on different sites, it won't join up and it will be difficult to hand over care and it will be phenomenally expensive to keep track of all these competing parts of the NHS."

More recently Dr Charles Alessi and Dr Michael Dixon, who helped Health Minister Andrew Lansley and are notable within the NHS Alliance and the National Association of Primary Care, claimed that GPs will be "suffocated rather than liberated" by the planned changes. "It will be a case of one bureaucracy being replaced by another", they said. Another vociferous critic has been the British Medical Association, which has stated that the legislation should be dropped in its entirety because it puts too much emphasis on "market forces" and so would affect doctors' relationship with their patients through the financial incentives that would form part of the new 'grass roots' commissioning infrastructure.

Meanwhile, it was interesting to note that the Evidence 2011 Conference held in November, reflected many of these issues – particularly in relation to cost cutting and rationalisation and 'value-for-money'. For example, it was argued by many of the key speakers that there is far too much costly and wasteful research being carried out and not enough answers – let alone clear answers from that research. Also, that there should be less emphasis on systematic reviews and more on rapid responses or their equivalent. Ideally, it was pointed out, evidence needs to be a combination of trials and 'coalface' experience, the focal point being on the patient (the aim is to place the patient in control of their health care and their e-health records, etc.). On the last point, Jill Gyte (Cochrane Consumer Network) and Sir Iain Chalmers (James Lind Library) argued that more patient involvement is needed in the prioritisation of research (so matching patients' experience with research and the gaps in that research). Sir Bruce Keogh (Medical Director, NHS) even went so far as to suggest that it is IT in healthcare that will save more lives than any new treatments.

The other big change that is likely to happen is the introduction of LETBs (Local Education & Training Boards). These will oversee and coordinate education training provision locally – providers will be medical schools, but also private industry. They will also assess local education and training needs. The emphasis will be on cross-silo knowledge exchange. It will be interesting to see how this – and the push by the Government in the Commons and House of Lords over the next few weeks to reform the NHS as a whole – plays out.

A REPORT FROM THE CHLF
FORUM NOTES

Ann Ritchie reports on the first 2012 meeting of the national Chief Health Librarians' Forum.

The national Chief Health Librarians' Forum first meeting for the year was held on 10th February 2012. The meeting reviewed the Terms of Reference, and reaffirmed the purpose, i.e., 'to represent and provide a national forum for all jurisdictions' health department library and information centres to initiate, undertake and support national initiatives aimed at bringing evidence into practice in the eHealth context.' The Forum was originally created at the time of the national consultations which led to the National eHealth Strategy 2008 [1] and having input into national policies, strategies and cooperative agreements remains relevant to the implementation of the Strategy's national health knowledge portal/s, and the Personally Controlled Electronic Health Record (PCEHR). The group also functions to provide a central point of contact for liaison with other national organisations, share information amongst members, and as a point of contact for international programmes.

The group's membership comprises the nine chief health librarians/managers/directors of health departments' libraries/information centres, who represent each jurisdiction's health department in Australia, plus representatives from the hospital libraries' sector and HealthInsite and other national bodies as invited.

The meeting agreed that:
- the 2010 survey of all jurisdictions' electronic resources subscriptions which underpinned the business case for national licensing of electronic clinical knowledge resources would be updated;
- a small group will be convened to pool experience and develop a national set of terms and conditions for contracts for electronic resources;
- CHLF proposes to become a member of HIFA – Healthcare Information For All by 2015 (http://www.hifa2015.org/);
- a full day meeting of the Forum will be scheduled to coincide with the annual HLA Professional Development Day (this year to be held in Sydney prior to the ALIA Biennial Conference, 10-13 July);
- a link from the HLA website to information about CHLF will be set up (see http://www.alia.org.au/groups/healthnat/links.html);
- each jurisdictions' tabled reports were noted.

Trudi Maly (Director NT Department of Health Library) is the chair of CHLF, and may be contacted for further information (trudi.maly@nt.gov.au)

Ann Ritchie,
HLA representative on CHLF
Ann.ritchie@alia.org.au

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1. National E-Health Strategy Summary 2008. Victorian Department of Human Services, on behalf of the Australian Health Ministers Conference: Melbourne; 2008. Available at: http://www.ahmac.gov.au/cms_documents/National%20E-Health%20Strategy.pdf

Write for HLA News

If you are thinking about writing as a professional development exercise or to report on research you have undertaken, consider writing an article for HLA News.
Review our Guidelines at
www.alia.org.au/groups/healthnat/hla/guideline.html.
HLA News is indexed in CINAHL.

SUPPORTING HEALTH LIBRARIES
with the Informit Health Collection

The provision and management of health information resources in a range of formats has been identified as remaining highly relevant for the future of health libraries, according to the recent study 'Employers' Perspectives on Future Roles and Skills Requirements for Australian Health Librarians' (Evidence Based Library and Information Practice, Vol 6, No 4, 2011). The study, which involved a sample of health librarian employers in the hospital, academic, government, private, consumer health and not-for-profit sectors, provided valuable insights into the current and future roles and skills requirements of health librarians in Australia.

RMIT Publishing specialises in providing leading online research from Australia, New Zealand and the Asia Pacific. The Informit Health Collection provides full text access to authoritative health research including peer reviewed journals, books, conference papers and reports from some of Australia's leading health and science organisations including CSIRO. With more than 47,000 records, the Informit Health Collection covers a range of topics including nursing, counselling, children's health, public health policies, audiology, biotechnology, Indigenous health, aged care and traditional and alternative medicines.

Developed in 2009 in response to growing demand for a single access point to Australasian health information, the Informit Health Collection is now a valued health information resource subscribed to by more than 100 health associations, government departments, research institutes, universities, TAFEs and state and public libraries around Australia.

The Informit Health Collection allows Australian health professionals to explore relevant research to further develop their areas of expertise.

For more information please visit http://www.informit.com.au/health.html or contact our Sales Team: sales@rmitpublishing.com.au or +61 3 9925 8210.

Paper and poster submission for
MLA '13 IN BOSTON

MLA '13, will take place on May 3–8, 2013, in Boston, and will incorporate the 11th International Congress on Medical Librarianship (ICML), the 7th International Conference of Animal Health Information Specialists (ICAHIS), and the 6th International Clinical Librarians Conference.

Submissions for the MLA 13 opened on November 30, 2011. The 2013 contributed papers and posters submission deadline is May 1, 2012. Final findings and results may be added to the accepted papers and posters up to 1st February 2013, so you don't have to have completed research to submit a paper or abstract. The same system will be used for submissions to all four parts of the incorporated meeting – MLA, ICML, ICAHIS and ICLC.

The 2013 meeting theme is "One World: Information in an Interdependent World," which emphasizes global interdependencies in all health-related areas. "One Health" is meant to encompass not only human and animal health, but also public health, environmental health, climate change, food safety and production, and international health policy.

For access to the online submission process, instructions, and a list of section program themes, see www.mlanet.org/am/am2013/.

The Library 2.012 World-wide Virtual Conference will be held October 3 – 5 2012. The Conference will be online, in multiple time zones over the course of two days, and is free to attend! The School of Library and Information Science (SLIS) at San José State University is the founding Conference Sponsor. The recordings of the Library 2.011 conference sessions are available on the website. Register at www.library20.com to be kept informed.

the fact that the scales would be heavier on our return home due to the delicious food that was provided!

Being a first time presenter, I was quite concerned how my PowerPoint presentation slides would operate on the day in conjunction with my presentation talk. However, the Information Technology (IT) staff offered assistance prior to any presentations, and I took the opportunity to accept their help, particularly as I realised on the day of my presentation that I had forgotten to include an introduction slide! My worries were easily and quickly alleviated though as one of the IT staff offered to do the slide on my instructions to the content. This staff member also assisted me ten minutes prior to my presentation by setting up the computer for my PowerPoint slides, and demonstrating to me how to operate it thus reducing my stress levels. Bouquets to IT.

The exhibition of a variety of vendors provided an interesting and informative array from library equipment to library journal subscription agencies. The many "freebies" were popular and Townsville Health Library staff are still progressing their way through all the pens I brought back for them!

I had an enjoyable time at the Conference. I met so many wonderful and interesting people, had a great feed of information and enjoyed being with other library technicians. My highlights of the Conference were the Benjamin Andrew Footpath Library talk; the networking; all presentations and workshops; the guest speakers; the social interaction; the library tour and exhibition of vendors.

And last of all, my own presentation led me to realise that I contributed a worthwhile paper and that I survived the nerves and stress that preceded my talk! Would I do it again? Possibly. But it is certain that I would love to attend further library technician conferences.

I came to the Conference not knowing what to expect and not knowing what would be the outcome of my presentation.

I saw so many opportunities to enrich my role as a library technician, and saw and interacted with many like-minded technicians.

I conquered my fears of giving a first-time presentation and conquered my fears of being able to contribute to the Conference as a newly qualified mature age library technician.

Roll on next Library Technicians Conference!

Lyn Grevsmuhl
Townsville Health Library,
The Townsville Hospital
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ABOUT THE AUTHOR

Lyn Grevsmuhl works as a Library Technician with Townsville Health Library, Qld. Lyn has completed a BA and DipLIS. Her employment history includes working for TAFE and James Cook University.

MEMBER
SPOTLIGHT

ANN RITCHIE
FAST FACTS

Name: Ann Ritchie

HLA Member Since:
About 1988 I think

**First Professional
Position:**
Library Manager
FPA WA

Current Position:
Editor, *The Australian
Library Journal*

Education:
Besides schools,
mostly Curtin
University

Favourite Website/Blog:
Crikey

Current position?
Editor, *The Australian Library Journal.*

What do you find most interesting about your current position?
Opening up a new manuscript, hoping to discover a gem.

What has been your biggest professional challenge?
I'm glad you said 'professional' otherwise I may have to admit to finding changing a lightbulb a challenge, not as easy as it used to be – there are so many different sorts these days! My professional challenge – maintaining a vision for a national elibrary for health – we're still not there; the challenge is in demonstrating the vision through our existing networks and building on this infrastructure.

How did you join Health Librarianship?
Fell-into-it really, on reflection there was an inevitability to it. I always liked the idea of being an allied health professional but I didn't do chemistry and didn't like clinical work so with typical lack of planning and going about things in circuitous ways I studied for a long time doing courses I enjoyed, and ended up needing to be practical and combined librarianship and health.

What was your previous employment background?
Student (as I said, for quite a long time)

What would you do if you weren't a health librarian?
Research, health promotion.

What do you consider the main issues affecting health librarianship today?
Putting librarianship back into the core of library work, we can be seduced by trends and delivery mechanisms, when really we're about managing the core knowledge and evidence base of our organisations – we need to adapt traditional skills and find new ways of being relevant;

health literacy is a dynamic area, connecting our users with 'information' in ways that are useful to them is a moving feast. Then it's about marketing ourselves – health librarians are more than just a search engine!

What is your greatest achievement?
Speaking professionally, I think I recognised pretty early the potential for evidence based medicine to be a 'million dollar moment' for libraries, and through a couple of happy timing coincidences was able to attend a Critical Appraisal Skills programme in London (an ALIA study grant) and met the EBM guru Dave Sackett in Oxford, and then Ruth Sladek and I led some training in Australia. I think this was the start of the uptake of the movement here. Personal achievement – my Masters; work achievement – 3 new funded permanent positions in NT Health library and the eLearning Library in NT Health Library.

What is your favourite non-work activity?
Yoga and horse racing, and theatre.

What advice would you give to a new member of Health Libraries Australia or a new graduate information professional?
Get out of your shoebox, off your soapbox and into the sandbox! See the big picture and be proactive, and have a go.

Anything else you would like to share about yourself?
My favourite authors, (I thought you'd ask this question) – Julian Barnes (I've just read Sense of an ending; also Staring at the sun) and Drusilla Modjeska (Poppy, Stravinsky's lunch) and Geraldine Brooks (enjoyed her recent Boyer lectures). I won't tell you my pet peeve, but it does have something to do with being an editor, and bad grammar. I need to constantly remind myself that English is a living language.

ALIA HEALTH LIBRARIES AUSTRALIA PROFESSIONAL DEVELOPMENT DAY

SPEAKING SYSTEMATICS
Primer on Systematic Reviews for Health Librarians

Health Libraries Australia (HLA) will hold a professional development day in conjunction with the ALIA biennial conference in Sydney later this year. The program will cover topics relating to health librarians' involvement in systematic reviews and will feature a presentation by Dr Edoardo Aromataris from the Joanna Briggs Institute (JBI) in South Australia.

Dr Aromataris, BSc (Hons) PhD, is Associate Director, Synthesis Science at JBI, where he co-ordinates the synthesis science program of the Institute. His research focuses on systematic reviews to inform practice and policy in health care.

The Joanna Briggs Institute (JBI) is an international not-for-profit, membership based, research and development organisation based within the Faculty of Health Sciences at the University of Adelaide. The Institute and its collaborating entities – some 70 across the world – promote and support the synthesis, transfer and utilisation of evidence through identifying feasible, appropriate, meaningful and effective healthcare practices to assist in the improvement of healthcare outcomes globally.

Registrations will open shortly – for further information visit http://hla2012.blogspot.com.au/.

Suzanne Lewis
HLA Convenor
slewis@nsccahs.health.nsw.gov.au

SAVE THE DATE
Tuesday 10 July 2012
9am – 5pm
The Garvan Institute,
384 Victoria Street,
Darlinghurst, Sydney.

ALIA members $110
Non-ALIA participants $165

This event is proudly sponsored by

COMPRI:
Community Health and Primary Health Library Special Interest Group

Inspired by a lively presentation by Eve Hutcheon from Casey Hospital, Victoria at the last Health Libraries Inc. Conference, HLA Executive member Jane Orbell-Smith has initiated a new HLA sub-group – "ComPri" – to network and support health librarians working within the community health or primary health sectors. A listserv and website are in development.

Identified projects include:
- A teleconference to meet and greet.
- Presentation at HL Inc Conference and/or ALIA Health Workshop or future Health, Law & Special's Conference.
- Development of a "How to" manual (to get services up and running plus share ideas of what works and what doesn't.)
- Opportunity to meet (e.g. ALIA Biennial in Sydney, July 2012).

If you have an interest in this area, please join our group to develop and share your specialist knowledge. For further information, please email jane_orbell-smith@health.qld.gov.au.

Join our e-list
Keep up to date by subscribing to the aliaHealth elist. To register, complete the online form at: http://lists.alia.org.au/mailman/listinfo/aliaHEALTH/ .

the PCEHR before the clinician has had a chance to discuss the results with the patient. Another GP complained that the government was not adequately funding the changes. Both referred to 'garbage in, garbage out' and said they doubted whether their referrals would be read in future, just because it was available in electronic format.

Dr David More is a frequent and negative blogger: http://aushealthit.blogspot.com.au/

Others are more moderate, and are prepared to support the PCEHR because the goal is better care, and in time, the different databases and silos of health information would become integrated.

eHealth Central can provide a more balanced view: http://www.ehealthcentral.com.au/2012/02/can-ehealth-broker-a-peace-deal/

Is July 2012 too soon to launch? Only time will tell.

Bronia Renison
Townsville Health Library
Bronia_Renison@health.qld.gov.au

WEB WANDERINGS

This is the first Web Wanderings, a series linking you with current health information related issues and discussion from the web.

Medical Librarianship Blogs

Medical Librarianship is a collated list of health and biomedical librarianship blogs developed by LISWiki. The blogs are about all aspects of health and biomedical librarianship. They are written and maintained by medical librarians or paraprofessionals or the relevant professional association. Sample topics include Alzheimer's Disease, health library's individual blogs, and, Association blogs.
http://liswiki.org/wiki/Weblogs_-_Medical_Librarianship

Recognition of Health Librarians Expertise

The United States Agency for Healthcare Research and Quality guide for effectiveness and comparative effectiveness reviews specifically mentions the inclusion of a librarian.

Relevo R, Balshem H. Finding Evidence for Comparing Medical Interventions. 2011 Jan 5. Methods Guide for Effectiveness and Comparative Effectiveness Reviews [Internet]. Rockville (MD): Agency for Healthcare Research and Quality (US); 2008-. PubMed PMID: 21433408.

http://www.ncbi.nlm.nih.gov/books/NBK53479/

The Institute of Medicine (USA) also recommends inclusion of librarians in their standards for developing clinical practice guidelines, and also in their standards for conducting systematic reviews of the comparative effectiveness of medical or surgical interventions.
http://iom.edu/Reports/2011/Clinical-Practice-Guidelines-We-Can-Trust.aspx
http://www.iom.edu/Reports/2011/Finding-What-Works-in-Health-Care-Standards-for-Systematic-Reviews.aspx.

Research Librarian Role

Rya Ben-Shir and Alexander Feng write "Reevaluating the role of the research Librarian", published on the Bio-ITWorld blog. They present an interesting discussion on research and the health librarian. The article's closing statement on the expenditure put into research is potentially wasted if organisations do not include a research librarian (read "information professional" or "health librarian") as part of the process.
http://www.bio-itworld.com/issues/2011/sept-oct/reevaluating-role-research-librarian.html .)

HAPI – Health Awareness Project Information

Devised by Bonnie Heim from Queensland, HAPI is an integrated list of health awareness days and weeks. It provides a listing and access to health awareness events for Australia, Canada, UK, USA, and, Worldwide events. The website has a form available to add additional events. It is a clever and long overdue innovation.
http://www.healthaware.org.

HELP GOOD WORK

Health Libraries Australia welcomes bequests for our two Awards, the HCN Innovation Awards and the Anne Harrison Award. See the HLA website for further information at http://www/alia.org.au/groups/healthnat/

ALIA HEALTH LIBRARIES AUSTRALIA
HLA/HCN HEALTH INFORMATICS INNOVATION AWARD

ALIA Health Libraries Australia is pleased to announce that applications are now open for the 2012 'HLA/HCN Health Informatics Innovation Award', sponsored by Health Communications Network (HCN). The purpose of this Award is to acknowledge excellence/innovation in performance by an individual information professional or team. It will provide an opportunity for those working in the Australian health and biomedical library sector to showcase innovative projects which, through the use of health informatics or web technologies contribute to or support improved health outcomes.

The Award is presented annually at a relevant ALIA event with a health focus. The recipient/s will be presented with a certificate and $3,000 to further their professional development. All arrangements are to be undertaken by the awardee/s after approval of the award and funds must be consumed within 12 months of receiving advice of the award. Read on for further guidelines about the award.

Selection Criteria
The Award will focus on the innovation and available evidence that the innovation has improved access to health information and health care (e.g. practical outcomes). Nominees must address each of the following selection criteria against which applications will be assessed:

1. Contribution to, and enhancement of, the information profession/industry
2. Outstanding project work, whether by an individual or a team
3. Collaboratively working within or between organisations
4. Originality/innovation regarding services or solutions
5. Excellence/innovation in terms of best practice
6. Evaluation of the project (actual or intended methods and, where available, results)

Outputs
The awardee/s will
• Report on the innovation via an article in HLA News
• Report on the professional development activity in HLA News and, in addition,
• All applicants must supply a title and abstract for their project (abstracts should be 300-400 words in length and provide an overview of the project including objectives and outcomes). An abstract of the winning application will be made available via the Award website as will those of all finalists (follow the link at http://www.alia.org.au/groups/healthnat/).

Eligibility
To be eligible to apply for this award
• All professional and para-professional award nominees must be current personal members of ALIA. In teh case of all professional/para-professional team applications, one team members, with the exception of the team leader, may come under the organisation's ALIA institutional membership
• Non-professional nominees must work in a library with ALIA institutional membership
• Current Health Libraries Australia executive members, Award Administrators and employees of HCN are ineligible to apply

How to Apply
Nominations are made by completing the Application Form and submitting it to the ALIA HLA Secretary. Note that endorsement of a seconder is required if self-nominating. Applications forms can also be downloaded from the ALIA HLA website at http://www.alia.org.au/groups/healthnat/

Deadline
Nominations for the 2012 award must be received by 31 March.

Presentation of the Award
The Award will be presented at a relevant national event (TBA). Funding will be provided for the winner's travel costs (or team leader in the case of a team application) to attend the presentation of the Award. All other costs must be covered by the individual.

Decision Process
Nominees are considered by a Panel, with two representatives of the HLA Executive and one member of HCN Management . The nominations will be emailed to the Panel, which is chaired by an ALIA HLA Committee member.
• The Panel will vote for their top 3 choices, in order of merit.
• The 3 choices will be weighted (3 points for first choice, 2 points for second choice, one point for the third choice).
• The winner will be by a simple majority – if there is a tie, the casting vote lies with the HLA Committee.
• The ALIA HLA Committee will make a recommendation to the ALIA Membership and Awards Standing Committee to confirm the selected nominee.

Approved by the ALIA Membership and Awards Standing Committee

ALIA Health Libraries Australia
HLA/HCN Health Informatics Innovation Award
NOMINATION FORM
Nominations close: 31 March 2012

NOMINATOR DETAILS

Full name: _____

E-mail address: _____

Contact numbers

   Business: _____ Home: _____ Fax: _____

Postal address_____

_____

Current position _____

Working relationship to nominee _____

NOMINEE DETAILS*

* *For a team application, Nominee Details must be provided for all team members. Complete the team leader's details in this section and attach an additional sheet listing the details of the other team members).*

Full name: _____

E-mail address: _____

Contact numbers

   Business: _____ Home: _____ Fax: _____

Postal address_____

_____

Current position _____

ALIA membership no. (personal or institutional) _____

SECONDER DETAILS (Endorsement of a seconder is required if self nominated)

Full name: _____

E-mail address: _____

Contact numbers

   Business: _____ Home: _____ Fax: _____

Postal address_____

_____

Current position _____

Statement in support of the self nominee [please attach and note, statement to be no more than one page]

SUPPORTING DOCUMENTATION

Address ALL award guidelines and selection criteria detailed on previous page in support of the nomination. The supporting documentation, including the project abstract, should be no more than four (4) pages in length.

SELECTION CRITERIA

The Award will focus on the innovation and available evidence that the innovation has improved access to health information and health care (e.g. practical outcomes). Nominees must also address each of the six selection criteria individually against which applications will be assessed:

1. Contribution to, and enhancement of, the information profession/industry
2. Outstanding project work, whether by an individual or as part of a team
3. Collaboratively working within or between organisations
4. Originality/innovation regarding services or solutions
5. Excellence / innovation in terms of best practice
6. Evaluation of the project (methods and results)

Nomination forms should be emailed to the HLA Secretary: Cheryl Hamill,
Cheryl.Hamill@health.wa.gov.au

Vale

Kay Vincent
11 January 1940 to 2 January 2012
Former Library Manager, Ken Merten Library, Liverpool Hospital NSW

It was with much sadness that the medical library community started the New Year to hear of the passing of Kay Vincent, former Library Manager, Ken Merten Library, Liverpool Hospital NSW. Kay was a long-standing colleague who made a significant commitment to health libraries in NSW and, in particular, the Health Libraries Section of ALIA at both the State and National levels.

Kay Vincent graduated from Kuring-gai CAE as a mature age student in 1983. After early placements at a variety of special libraries, Kay was appointed to the librarian's position at Liverpool Hospital in October 1987. Around this time, Liverpool Hospital was being redeveloped as a major teaching hospital of the University of NSW. Kay stayed at this hospital for the remainder of her career, working not only as the Library Manager of Liverpool but, for many years, as the Area Librarian for the South Western Sydney Area Health Service.

During this period, Kay also found the time to be membership secretary of the GRATIS Inter Library Loan Network on three occasions – in 1986/87, 1989/90 and 1993/94. In 1989 Kay joined the committee of the NSW Health Libraries Section of ALIA and in the following years played an important role on that committee. In 1990 and 1991 she was both the NSW and National treasurer for this section.

Kay was a vital participant in the successful running of the inaugural Special and Law Librarians national conference in Canberra in 1991. Kay's sunny disposition in concert with her substantial negotiating skills helped set a precedent for future well run co-operative efforts.

She was involved as treasurer for the Anne Harrison Award during 1990-1991 and took on the position of Health Convenor for the 1995 Specials, Health and Law Librarians Conference in Sydney.

Kay had also been a major contributor to the group of hospital librarians that worked with HAREA (now Health Services Union) to formulate an improved and fairer award for hospital librarians. Kay also served as a member of the Health Libraries Section's Standards Working Party and contributed to the third edition of the Guidelines for Australian Health Libraries published in 2000. Kay retired in September 2000 and it was very fitting that she was bestowed with an ALIA Merit Award presented on 30 November 2000, recognising her contributions to health libraries in NSW and, in particular, the Health Libraries Section of ALIA.

Nicole Debenham was hired by Kay Vincent for her first job as a newly qualified librarian and reflects on Kay's commitment and belief in her staff: "She had so much to share if you asked, yet gave the staff the space they needed to develop, grow and learn on your own. I think she had a sixth sense – she always knew what you were up to, and she was always there if you needed her."

When at times staff would struggle with new tasks or responsibility and lacking confidence, "…Kay was quietly in the background encouraging and supporting us to be the best we can be … so another skill was added to our list of capabilities."

Jenny Price from Wagga Wagga Base Hospital Library writes: "Kay provided advice to me a number of times and this kindness from her has kept her in my thoughts over the years…. Kay was a lovely person, I am saddened to hear of her death."

To those of us that knew Kay in health libraries and beyond, she was a colleague, mentor and friend. Kay, thank you for contributing to health libraries in the ways that you have done. May you Rest in Peace.

Rolf Schafer
Manager, Library Services
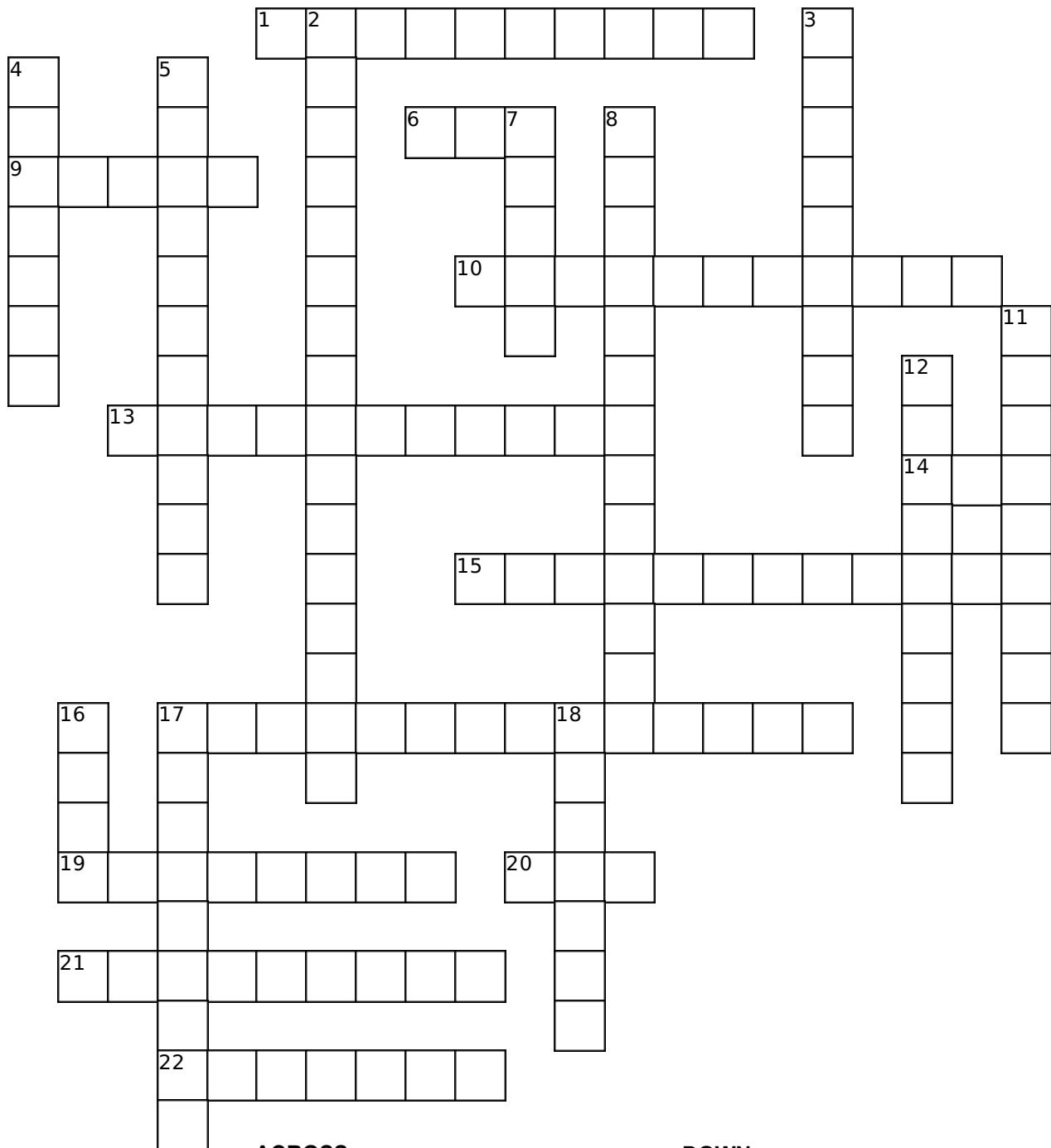St Vincent's Hospital Sydney
rschafer@stvincents.com.au

CROSS**WORD**

A health-centric brain teaser – answers will be published in the next issue of HLA News.

ACROSS

1 Obese
6 Creutzfeldt-Jakob Disease
9 Face lift injection serum
10 Study of the aged
13 Study of the skin
14 Deep vein thrombosis
15 A bone disease, associated with aging
17 High blood sugar
19 Alzheimer's Disease
20 Abbreviated Classification System
21 Food value
22 Common childhood virus

DOWN

2 Shingles or Chickenpox causing virus
3 Nerve pain
4 German Measles
5 Waxy, fat-like substance found in blood
7 Classification System
8 Low blood sugar
11 Whooping Cough
12 Former name of Pressure Injury
16 Attention Deficit Hyperactivity Disorder
17 Bruise
18 Relating to the heart

DOCUMENT DELIVERY

The British Library
WITHDRAWAL OF SERVICE

Publishers' perceptions are askew and impacting on the delivery of information between Australian public health libraries and the British Library. Cheryl Hamill provides this update.

It appears that publisher copyright owners are expanding their scope of influence with large document delivery suppliers such as the British Library (BL), and reducing document delivery access. Where once BL supplied to libraries in Australia under the Overseas Library Privilege Service, that ceased at the end of 2011 to be replaced by the International Non-Commercial Document Supply Service (INCD).

Public hospital librarians who have approached BL since the change and completed the Library Eligibility Questionnaire have been rejected. When Fremantle Hospital Library queried this, we were told "I regret that national hospitals, public or National Health Service bodies cannot be authorised non-commercial libraries under the INCD Service, which reflects the publishers' view that public

health services outside of the United Kingdom are predominantly operated by private sector providers. Therefore, these institutions will in future have to use the Library's service for the supply of articles for commercial purposes."

Publishers obviously have a completely distorted view as we know that the majority of Australian hospital libraries (including Fremantle) are in the public system. In fact the Australian Institute of Health and Welfare [1] notes that:

"In 2009–10, there were 1,326 hospitals in Australia:
• 736 public acute hospitals,
• 280 other private hospitals."

The Productivity Commission's research also documents that only 8.5% of Australia's hospital expenditure occurs in the private sector. [2]

I've written to the BL to challenge this perception and it may prove necessary to lobby the International Association of Scientific, Technical and Medical Publishers as well. No answer has been received at the time of going to press.

Cheryl Hamill
Library & Web Services Manager,
Fremantle Hospital & Health Service
cheryl.hamill@health.wa.gov.au

REFERENCES

1. How many hospitals are there? Australian Institute of Health and Welfare [cited 2012 Feb 13]. Available from: http://www.aihw.gov.au/number-of-hospitals/

2. Productivity Commission. Report on Government Services 2012. [cited 2012 Feb 13]. Available from: http://www.pc.gov.au/__data/assets/pdf_file/0005/114953/37-government-services-2012-chapter10.pdf