



# ALIA professional conduct policy statement

## ALIA Constitution Objects addressed:

- To promote the free flow of information and ideas in the interest of all Australians and a thriving culture, economy, environment and democracy;
- To promote and improve the services provided by all kinds of library and information agencies;
- To ensure the high standard of personnel engaged in information provision and foster their professional interests and aspirations;
- To encourage people to contribute to the improvement of library and information services through support and membership of the Association; and
- To endorse the principles of the United Nations Universal Declaration of Human Rights Article 19 and the 2030 Sustainable Development Goals in response to the many challenges faced by the world today and into the future.

## Principle

People engaged in library and information services are members of a profession committed to act with integrity, ethics, trust, expertise and the promotion of public good.

## Statement

The interactions between library and information services and their communities should be guided by the highest standards of service quality and characterised by the highest levels of integrity. Library and information service professionals should observe these standards by:

1. Encouraging and advocating for intellectual freedom and the free flow of information and ideas
2. Exercising duty of care for their colleagues and communities



3. Recognising and respecting the intellectual property of others
4. Safeguarding the privacy and confidentiality of personal information and the right of individuals to access their own information
5. Distinguishing and separating in their actions and statements their personal viewpoints and those of their employer or any other organisation to which they are affiliated
6. Maintaining and enhancing their professional knowledge and expertise, encouraging the professional development of their colleagues and fostering the aspirations of potential library and information service professionals
7. Assisting individuals and their communities to understand the most effective ways to gain access to authentic information
8. Rejecting and avoiding actual, perceived or potential conflict of interest between their professional role and their personal interests
9. Supporting good governance, transparency, accountability and evidence-based practice
10. Promoting an enabling inclusivity where all individuals are treated fairly and with courtesy, dignity and respect, free from bullying, harassment and discrimination.

Adopted 2001 Reviewed 2007 Amended 2018