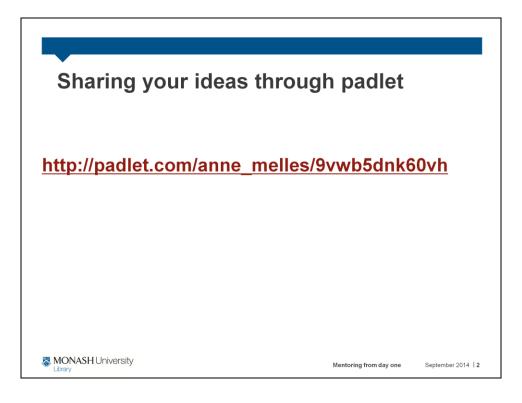
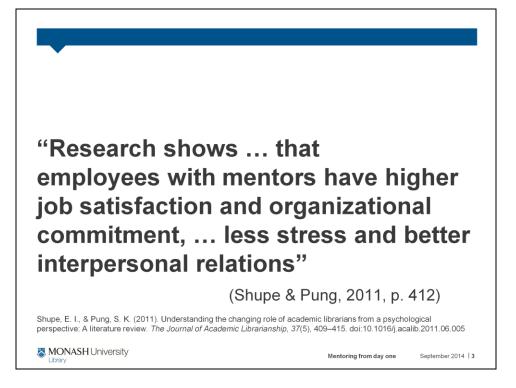


## Mentoring from day one (and before)

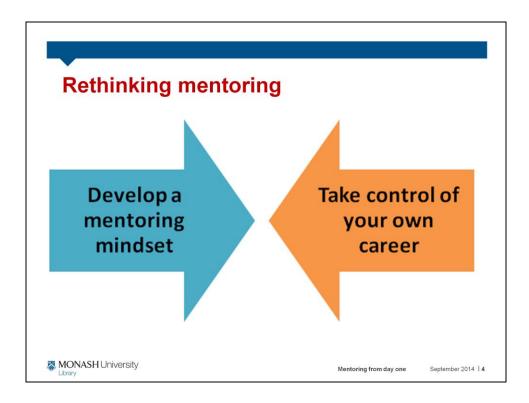
Yasmin Moore and Anne Melles





BUT what do you do if:

- not employed in a library?
- no mentoring program in your organisation?
- you're in a mentoring scheme but it's not working?



Useful for:

make the most of the key first days

prepare for employment

re-energise your career

help people you supervise and work with



Short time frame - need to keep to the times



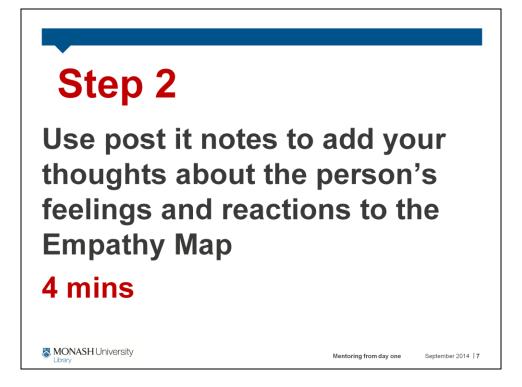
Read the persona sheet in silence and think about the person's situation

1.5 mins

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Be creative – try to imagine how it feels to be this person

## Step 3

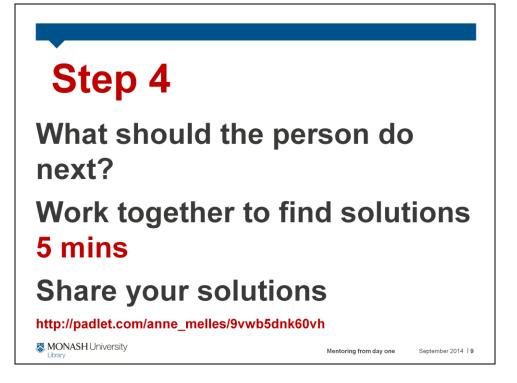
As a group, discuss the Empathy Map and complete the Pain and Gain sheet

## 4.5 mins

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Remember to work within the constraints you've been given, e.g. if the person has no money don't suggest enrolling in an expensive course